



MEDIA RELEASE

Immediate

18 April 2024

SINGAPORE AND THE NETHERLANDS COLLABORATE TO ESTABLISH A CONTAINER TRACK AND TRACE SERVICE

Singapore, 18 April 2024 – Singapore Customs and the Customs Administration of the Netherlands (CAN) have formalised a collaborative effort with the signing of a Memorandum of Understanding (MOU) on 17 April 2024. This significant agreement, signed by Mr Lim Teck Leong, Deputy Director-General of Singapore Customs, and Mr. Frank Dijkstra, Chief Information Officer of CAN, marks the inception of a joint endeavour to establish a Container Track and Trace Service between the nations.

2 “This MOU is an important milestone, reflecting the growing partnership between Singapore Customs and the Customs Administration of the Netherlands to facilitate trade. It is our common goal to make trade between our countries seamless, fair and safe. We believe that traders from both sides will benefit from this joint effort as we continue to strengthen cooperation and boost cross-border trade,” said Mr Lim.

3 “The signing of this MOU marks another important step in the close collaboration between both our administrations. This MOU offers the legal framework for Customs to share data in a unique international partnership to facilitate trade between our countries and our ports. For the near future we hope to further strengthen and increase our close collaboration with Singapore Customs, on facilitation and enforcement, to make logistic flows seamless, trusted and efficient,” said Mr Dijkstra.

4 Under this MOU, both customs administrations are set to collaborate closely in the development of a Container Track and Trace Service, integrating data from various sources including port and terminal operations, and customs-related events for containerised shipments between the Port of Singapore and the Port of Rotterdam. To ensure seamless integration and near real-time tracking, Singapore Customs and CAN will collaborate with key stakeholders such as the Maritime & Port Authority of Singapore, PSA Corporation Ltd, Port of Rotterdam, and Portbase.

5 The Container Track and Trace Service aims to provide importers and exporters with enhanced visibility over their containerised cargo, enabling them to monitor its status and location effortlessly as it traverses between Singapore and the Netherlands. This heightened visibility empowers businesses to optimise their supply chain management processes, leading to better decision-making and enhanced competitiveness in the global market.

6 Mr Charles Lee, Ocean Product Head, Ceva Logistics Singapore Pte Ltd shared that “The Track and Trace Service on the Networked Trade Platform (NTP) completes the missing puzzle of the whole supply chain. The service allows us to have real time updates for inbound and outbound container details via NTP. This is a significant value-add for traders and supply-chain managers like us.”

7 This is Singapore’s second agreement under the Track and Trace Service. In 2022, Singapore established a Container Track and Trace Service with the General Administration of Customs of the People’s Republic of China. This service, available on the NTP, currently provides visibility between Singapore and two ports in China, Yangshan port (Shanghai) and Qinzhou port (Guangxi), and will be expanded to other Chinese ports in the coming year.

Annex A: Container Track and Trace Service

Annex B: MOU Signing Photograph

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About Singapore Customs

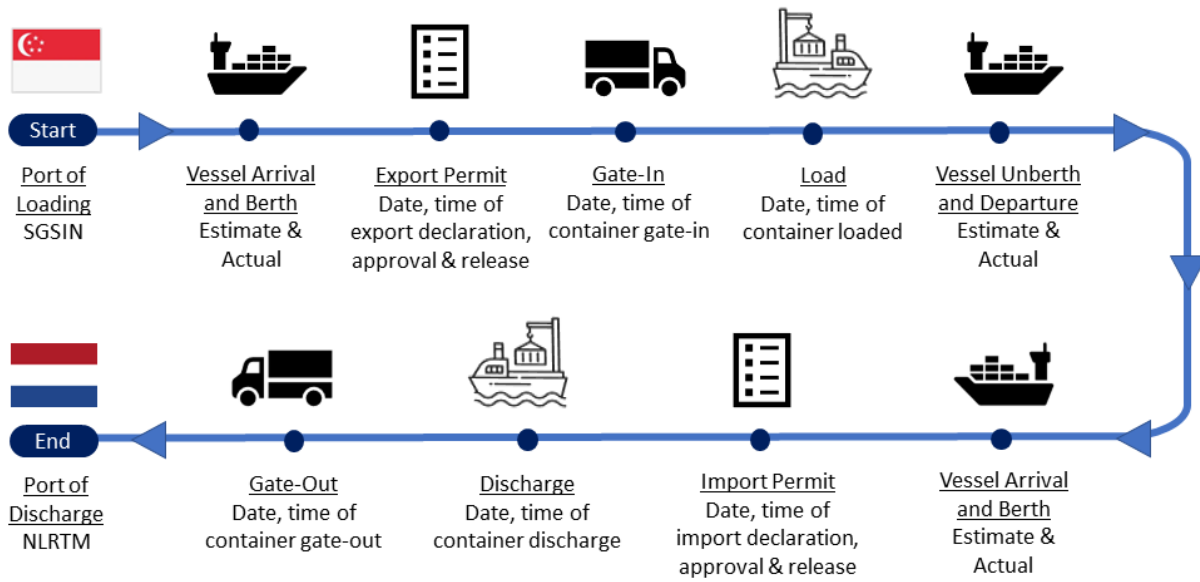
Singapore Customs, a lead agency under the Ministry of Finance, protects revenue and facilitates trade. We make trade easy, fair and secure. We ensure compliance with customs regulations and collect taxes and duties on dutiable and taxable goods. We regulate the export of strategic goods and implement Singapore's commitments to some international trade regulations such as the United Nations Security Council Sanctions.

We work closely with other government agencies, industry partners, and international organisations in our mission and operations. With the use of data analytics, digitalisation of processes and various technologies, we continuously improve the efficiency and effectiveness of customs processes.

By proactively balancing the intricate requirements of trade facilitation, security and regulatory compliance, Singapore Customs strengthens Singapore's position as a global trade hub trusted by businesses operating in Singapore and foreign trading partners.

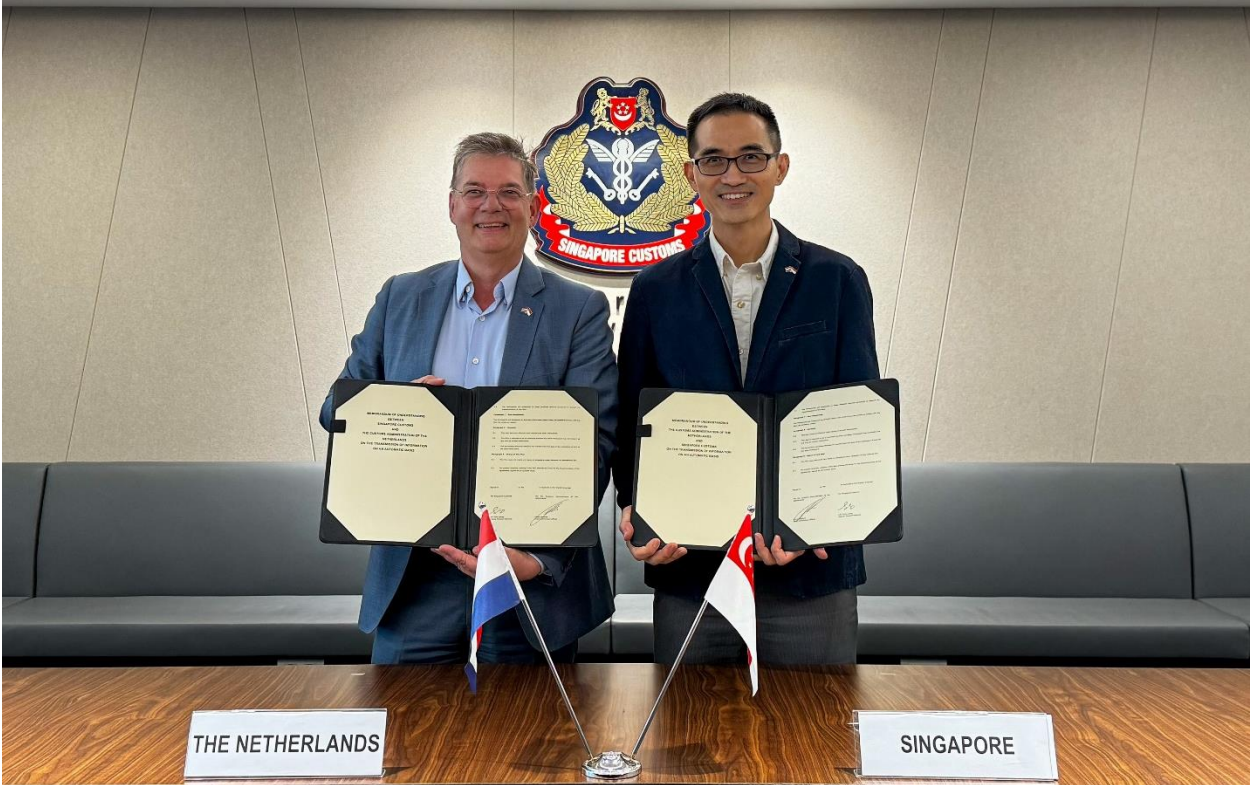
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ANNEX A



With just the container number, NTP users will be able to track key milestone events of their container shipments between the Port of Singapore and the Port of Rotterdam in the Netherlands using the Container Track and Trace Service.

ANNEX B



The agreement, signed by Mr Lim Teck Leong (right), Deputy Director-General of Singapore Customs, and Mr. Frank Dijkstra (left), Chief Information Officer of CAN, marks the inception of a joint endeavour to establish a Container Track and Trace Service between the nations.