



Circular No: 05/2023
21 Mar 2023

Traders and Declaring Agents

Dear Sir/Madam

LAUNCH OF CONTAINER TRACK AND TRACE SERVICE

All NTP users can now use a new Container Track and Trace Service on the Networked Trade Platform (NTP) to obtain visibility of trade between Singapore and China, starting with Port of Singapore¹ and two China ports, namely Yangshan port (Shanghai) and Qinzhou port (Guangxi).

2 The service allows Singapore-based traders and logistics supply chain partners to monitor the status and location of containerized shipments quickly and easily. It enables businesses to see the location or status of a particular container at one glance to facilitate their supply chain and logistic planning.

Events shared through the service

3 There are three major categories of information that will be available on this service. Firstly, vessel events such as vessel arrival and departure times. Next is key container events such as gate-in/gate-out and loaded/discharged. The last category pertains to customs-related information such as the permit approval and customs release.

Using the service

4 The service is available to all NTP users including NTP-LITE account users, and at no additional cost. Information on how to set up your NTP account can be found at www.ntp.gov.sg (Get Started > Accessing NTP > [Sign in with Singpass](#)).

5 Once your NTP account has been set up, you can sign in to the NTP to access the Container Track and Trace service and retrieve the status of a particular container by keying in the container number.

6 For more information on the service, please visit www.ntp.gov.sg (Government Services > International Connectivity > Container Track and Trace Service).

¹ Brani, Keppel, Pasir Panjang, Tanjong Pagar and Tuas Terminals.

Yours faithfully

Choo Wai Yee
Director, Networked Trade Platform Office
for Director-General of Customs
Singapore Customs

(This is a computer-generated circular. No signature is required.)

We hope that this circular has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this circular at ntp_operations@customs.gov.sg.

Circular No. 05/2023: LAUNCH OF CONTAINER TRACK AND TRACE SERVICE (dated 21/03/2023)

Paragraph	Current Details	Updated Details	Date of Update
4	The service is available to all NTP users including NTP-LITE account users, and at no additional cost. Information on how to set up your NTP account can be found at www.ntp.gov.sg (Get Started > Accessing NTP > Sign in with Singpass).	The service is available to all NTP users, and at no additional cost. Information on how to set up your NTP account can be found at www.ntp.gov.sg	29 Jan 2024
5	Once your NTP account has been set up, you can sign in to the NTP to access the Container Track and Trace service and retrieve the status of a particular container by keying in the container number.	Once your NTP account has been set up, you can go to www.ntp.gov.sg and search for “Container Track and Trace”. Upon clicking the service, you will be prompted to login to NTP to access the service and retrieve the status of a particular container by keying in the container number.	29 Jan 2024
6	For more information on the service, please visit www.ntp.gov.sg (Government Services > International Connectivity > Container Track and Trace Service).	For more information on the service, please visit www.customs.gov.sg (Businesses > International Connectivity > Container Track and Trace Service)	29 Jan 2024