

Our Ref: Circular No: 05/2007

Date : 22 Jan 2007



SINGAPORE CUSTOMS

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All Traders and Declaring Agents



**SINGAPORE CUSTOMS LAUNCHES
NEW CORPORATE WEBSITE - www.customs.gov.sg**

Singapore Customs will launch its revamped website www.customs.gov.sg on 26 January 2007.

2. Adopting a new look and feel, the new website is part of our overall effort to enhance our corporate image, reflecting the organisation's Mission, Vision and Values. The new website marks Singapore Customs' commitment to provide a seamless e-business environment to position Singapore as a globally connected and trusted trading hub.

New Features, Enhanced Content

3. Essentially, the existing website will undergo a series of applications and technical improvements, incorporating more useful and convenient features to better meet the information and transaction needs of our valued customers and partners. The website content will be enhanced, and information resources will be better organised for easy navigation and retrieval. It will also support new user-friendly features such as improved information search capabilities within and across other websites. Other convenient online features include an easy-to-use currency converter facility and a quick-link support system to bookmark selected web pages.

4. Users will also be kept abreast of the latest news and events at Singapore Customs through news alerts and dedicated information highlights on the website. They can also subscribe to our new mailing list database to receive the latest news updates or announcements on a regular basis.

One Stop Portal for Customs and Trade Businesses

5. The new website will continue to serve as a valuable tool for trade activities. All existing e-Services such as WISE, PETROLink, MRS and online currency converter will be maintained and integrated into the new website. The new website will bring together all information relating to customs import & export matters, certificates of origin procedures, and also provide direct link to the *TradeXchange*[®] website where information and services on *TradeNet*[®] can be found. The new Singapore Customs website will thus become a truly one-stop portal for all customs- and trade-related exchanges.

6. Please note that the website address - www.customs.gov.sg - remains unchanged. For best viewing of the website, users are encouraged to use IE Explorer 5.5+ or Netscape 7.0+.

7. For more information on the new website, please contact the Customs Call Centre at 63552000 or email customs_feedback@customs.gov.sg.

Yours sincerely,

MRS CHEW LAI LENG
HEAD, CORPORATE COMMUNICATIONS
for DIRECTOR-GENERAL OF CUSTOMS
SINGAPORE CUSTOMS