



AV 16.02.001.0007

Date: 30 April 2014

CIRCULAR

To All Importers

(All declaring agents are requested to inform your consignees or importers of the contents of this circular)

Dear Sirs

AVA E-SERVICES – FOOD IMPORT INSPECTION RESULTS ENQUIRY

We are pleased to inform you that with effect from 26 May 2014, importers who have made inspection appointment bookings for food import inspections through e-Services will be able to view the inspection results online through the system.

2 To facilitate this new service and ensure that the inspection results are securely released, the following changes have been made to e-Services.

- (i) Appointment bookings for Import Inspection of Food can only be made under an “Authorised Company”
- (ii) Bookings cannot be made under “Myself”

3 Importers must access their e-Services Company Accounts to authorise their users before they can view inspection results.

4 After authorisation, users may view results under the function “Appointment Booking and Results Enquiry” in e-Services.

5 For more information on food import inspection appointment booking and results enquiry, please visit AVA’s website at <http://www.ava.gov.sg/FoodSector/ImportExportTransOfFood/ReqToImportExportTranshipFood/eservicesguide.htm> .



6 You may contact us at Tel: 63258369, 67952857, 63257143 or 67952858, if you need any clarification.

Yours faithfully

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Import Inspection Section
Inspection Department
Quarantine & Inspection Group
for Director-General
Agri-Food & Veterinary Services

This is a computer generated circular and no signature is required