

Our Ref: Customs DB.AS.009.91.06
Circular No 7/ 99
Date: 28 Jan 99



CUSTOMS AND EXCISE DEPARTMENT

55 Newton Road #10-01
Revenue House, Singapore 307987
REPUBLIC OF SINGAPORE
Telephone : 3552000
Telefax : 2508663
Homepage : <http://www.gov.sg/customs>
Email : ced_email@ced.gov.sg

All Traders and Declaring Agents

CUSTOMS HELPLINES FOR USERS OF TRADENET VERSION 2.0

Please refer to my earlier circular 6/99 of 25 Jan 99.

2 You are urged to quickly use TradeNet Version 2.0 for submission of your declarations. To check the status of declarations submitted through TradeNet, you should call our 24-hour on-line Customs TIPS at telephone number 3552000 and select option 1 in the enquiry menu. You may also speak to our Customer Service Officers during office hours by pressing "*" and "0".

3 Should you encounter any teething problem in making declarations under the new version apart from calling Customs Help Desk, you could also fax us a note at fax number 250 9605 on your problem.

4 Please be reminded that the cut-over date to TradeNet Version 2.0 will be on 1 Mar 99 and there will be no further extension.

CHAN KOK YIN
DIRECTOR REVENUE
for DIRECTOR-GENERAL OF CUSTOMS & EXCISE



CERT. NO : 98-2-0877
SS ISO 9002 : 1994



The Way of Excellence in Public Service