

Our Ref : Customs C02.35.V01/(2)

Circular No : 32/2002

Date : 27 Aug 2002



CUSTOMS AND EXCISE DEPARTMENT

55 Newton Road
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Singapore 307987

REPUBLIC OF SINGAPORE

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E-mail : CED_Documentation@ced.gov.sg



All Traders and Declaring Agents



USING OF CPF PAL PIN OR CED E-SERVICES LOGIN ID TO E-FILE

- APPLICATION FOR PERMIT AMENDMENT AND CANCELLATION
- APPLICATION FOR REFUND OF CUSTOMS DUTIES/GST

CED has identified certain e-filing services which require a higher level of security. The two e-filing services that have been identified are the application for permit amendment and cancellation, and application for refunds of Customs Duties/GST. In this regard, CED requires the authorised TradeNet declarants to login to the above e-filed applications using the CPF PAL PIN or CED E-Services LOGIN ID. Please note that the use of the CPF PAL PIN is not compulsory but encouraged. In using the CPF PAL PIN, the declarants will be prompted to key in their CPF Account Numbers (NRIC Numbers). If a declarant has forgotten his CPF PAL PIN, he can visit any Community Development Council (CDC), selected Community Club or any CPF Office with his NRIC to re-set his PAL PIN. A list of CPF PAL PIN Reset locations is provided at Annex A. You may visit CPF website at http://www.cpf.gov.sg/cpf_trans/palpin_faq.asp for a list of frequently asked questions on CPF PAL PIN.

2 For declarants using the CED E-Services LOGIN ID, they will upon their logging-in for the first time be prompted to key in their passwords which are defaulted to their CED E-Services LOGIN IDs. The system will prompt the users to change their password. The minimum length of the password is 8 characters (alphanumeric) but not more than 10 characters. If a declarant has forgotten his password or the password has been revoked, he will be prompted to apply to reset his password with CED via email by providing details of his name, Company Name, Company CR No., NRIC/Passport Number, CED E-Services LOGIN NO, contact numbers and email address. He will be informed of the status of the request and the new password via email.

3 This circular supersedes Customs Circular No. 27/2002 dated 6 July 2002.

4 If you need further information, please contact Customs Call Centre at Tel: 63552000 followed by (*) and (0).

TAY CHIN LEONG
HEAD DOCUMENTATION
DOCUMENTATION BRANCH
for DIRECTOR-GENERAL OF CUSTOMS & EXCISE

The Way of Excellence in Public Service

CPF Offices**Main Office**

CPF Building
79 Robinson Road
Singapore 068897

Bishan Office

Bishan Place #01-01
Singapore 579838

Woodlands Office

900 South Woodlands Drive
#01-02 Woodlands Civic Centre
Singapore 730900

Jurong Office

21 Jurong East St 13
#01-01
Singapore 609646

Tampines Office

1 Tampines Central 5
#01-01
Singapore 529508

Community Development Councils**North East Community Development Council**

Bk 136 Tampines St 11
#01-156
Singapore 521136

South East Community Development Council

Bk 50 Marine Terrace
#02-265
Singapore 440050

Central Singapore Community Development**Council**

HDB Hub Bizthree
490 Lorong 6 Toa Payoh #04-10
Singapore 310490

North West Community Development Council

Bk 306A Woodlands St 31
#03-05
Singapore 731306

South West Community Development Council

The JTC Summit
8 Jurong Town Hall Rd #26-06
Singapore 609434

Community Club/Centre**Bukit Panjang Community Club**

8 Pending Road
Singapore 678295

Jalan Besar Community Club

69 Jellicoe Road
Singapore 208737

Nee Soon East Community Club

1 Yishun Avenue 9
Singapore 768893

Buona Vista Community Club

399 Holland Drive
Singapore 278939

Jurong Green Community Club

6 Jurong West Avenue 1
Singapore 649520

Pasir Ris East Community Club

1 Pasir Ris Drive 4
#01-08
Singapore 519457

Eunos Community Club

180 Bedok Reservoir Road
Singapore 479220

Jurong Town Community Club

1 Yung Sheng Road
Singapore 618495

Rivervale Community Centre

Bk 193 Rivervale Drive
#01-787
Singapore 540193

Clementi Community Centre

220 Clementi Avenue 4
Singapore 129880

Kaki Bukit Community Centre

670 Bedok North Street 3
Singapore 469627

Tiong Bahru Community Centre

67A Eu Chin Street
Singapore 169715

Hong Kah North Community Club

30 Bukit Batok Street 31
Singapore 659440

MacPherson Community Club

400 Paya Lebar Way
Singapore 379131

Toa Payoh West Community Club

200 Lorong 2 Toa Payoh
Singapore 319642