



**SINGAPORE CUSTOMS**

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All Traders, Freight Forwarders, Cargo Agents and Carriers

**TRADENET® UPGRADE VERSION 4.1: COMMENCEMENT OF PARALLEL RUN**

Singapore Customs will be implementing TradeNet® Version 4.1 on 1 Jan 2012. To facilitate smooth cutover to the new version, there will be a parallel run of the current TradeNet® Version 4.0 and the new Version 4.1 from 1 December to 31 December 2011.

- 2 Please note, however, that there will be no parallel run for transactions involving:
  - a) Movement of goods for bonding into and releasing from licensed premises except for Class 2 Yards (C2Y) and Container Freight Warehouses (CFW);
  - b) Goods under Temporary Import Scheme; and
  - c) Goods controlled by the National Authority, Chemical Weapon Convention.

For these transactions, there will be a “big bang” cutover from TradeNet® Version 4.0 to TradeNet® Version 4.1 on **19 Dec 2011**. Prior to the “big bang” cutover from 19 Dec 2011, the applications for these transactions must be submitted via TradeNet® Version 4.0. However, please note that the last submission of permit applications via TradeNet® Version 4.0 for these transactions should be made before 17 Dec 2011, 12 noon.

Disruptions of Customs Services

3 In preparation of the implementation of the parallel run on 1 Dec 2011 and the “big bang” cut over on 19 Dec 2011, you may experience intermittent slowness and disruptions to TradeNet® services during the following periods:

	Start			End		
i)	Saturday	26 November 2011	3 pm	Sunday	27 November 2011	8 am
ii)	Saturday	17 December 2011	3 pm	Sunday	18 December 2011	12 noon

You are advised to take note of the above affected periods and submit your permit applications early. To expedite the clearance of your cargoes, please print out and present the Cargo Clearance Permit (CCP) together with the supporting documents at the checkpoints.

Submission of amendments and cancellations

4 During the parallel run period, please take note of the following arrangements when submitting your amendments and cancellations:

Permits approved under:	Submit amendments via:	Submit cancellations via:
TradeNet <sup>®</sup> Version 4.0	TradeNet <sup>®</sup> Version 4.0	TradeNet <sup>®</sup> Version 4.0 or 4.1
TradeNet <sup>®</sup> Version 4.1	TradeNet <sup>®</sup> Version 4.1	

Submission of refunds

5 Submission of refund applications via TradeNet<sup>®</sup> Version 4.0 will cease from **17 Dec 2011, 12 noon**. Thereafter, refund applications can only be submitted using TradeNet<sup>®</sup> Version 4.1. Please submit your applications early together with the supporting documents.

6 Singapore Customs regrets any inconvenience caused and seeks your cooperation during the parallel run period. If you require clarifications, please contact us at:

Tel No: 6355 2000

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