



SINGAPORE CUSTOMS

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Your Ref:

Notice No: 3/2011

Date: 08 Nov 2011

All Traders and Declaring Agents

TRADENET[®] SYSTEM DOWNTIME

In addition to the usual housekeeping time for TradeNet[®] on Sundays from 0400 hours to 0800 hours, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet[®] from **0400 hours to 1100 hours on 13 Nov 2011.**

2 During this period, there will not be any processing of amendment, cancellation, refund and stock related permit applications submitted through TradeNet[®]. Processing of such applications will resume after 1100 hours.

3 We apologize for any inconveniences caused. Please bring the contents of this circular to the attention of your staff.

WINSTON TAY
HEAD, PROCEDURES & SYSTEMS BRANCH
for DIRECTOR-GENERAL OF CUSTOMS
SINGAPORE CUSTOMS

*Our Vision: A leading Customs that advances Singapore's economy
by assuring the integrity of the trading system*