

Circular No : 33/97 dated 20 Nov 97

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All Traders and Declaring Agents

**COMMON QUESTIONS ON CUSTOMS DECLARATIONS/PROCEDURES :  
HELPLIST 27**

I am pleased to list below the questions and answers for List 27:

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| Q1 | My company transmitted a Customs Duty Payment declaration for 30 litres of wine. However, my declaration was rejected with the error message "Request for Direct Import Needed". Why is this so ?  |
| A  | If the quantity of wine imported by you is not more than 36 litres and it is for certain specified purposes such as exhibition or sampling, you may apply to Customs for waiver of testing. After your application has been approved, you can transmit a Customs Duty Payment declaration for direct import and payment of the Customs duty and GST. |
| Q2 | I had declared a Joint Customs - TDB Outward Permit (OO) for the temporary export of a high-precision machine for exhibition in Jakarta. On the return of the machine, I transmitted a Joint Customs -TDB Inward declaration (II). It was rejected with the message 'Previous Permit No.' What is the reason for the rejection?                      |
| A  | You probably had used the wrong prefix for the previous Customs Outward permit number. Please re-transmit with the correct previous permit number.   |
| Q3 | I had transmitted a Joint Customs White Transshipment - TDB Inward (IT) declaration for movement of my containers from KZ (Keppel Free Trade Zone) to SZ (Sembawang Free Trade Zone). The declaration was rejected with the error message "Out Loc Code / Name". Why is this so?   |
| A  | Probably you had entered an invalid outward vessel location code. The vessel location code for Sembawang Wharf should be indicated as 'SW'.  |
| Q4 | Our company had transmitted a Joint Customs - TDB Inward declaration (II) to remove liquors to a licensed warehouse. However, the system rejected the declaration with the message "Product Code". What is the reason for the rejection?   |
| A  | The declaration was rejected because the product code is wrong. The HS code, volume per bottle/can and country of origin declared must be as those registered  |

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|  | <p>for that particular product in our Customs system. You may call the Customs Service Centre at 3552000 for assistance.</p> |
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