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**CUSTOMS AND EXCISE DEPARTMENT**

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All traders/declaring agents

**HELPLIST ON COMMON TRADENET PROBLEMS: LIST 8**

I am pleased to list below the questions & answers for List 8:

Q1 How do I get the latest Customs exchange rate?

A *TradeNet users may obtain the rates from their system whilst non-TradeNet users may call the Customs Tele-Info Phone Services (Customs TIPS) at telephone No. 2725161 for the information.*

Q2 What is the function of a pure Customs Inward Permit whose declaration type is 'IN' and declaration purpose is 'LC'?

A *This permit is used for the removal of non-dutiable cargo which was earlier brought into the FTZ for export but has to be returned to the local exporter due to:*  
a *Cancellation of shipment; or*  
b *Wrong cargo sent into the FTZ.*

*The following supporting documents should be faxed to Permits Officer (Fax No: 3752052/96) before transmission of the declaration:*

- a *Letter from the exporter stating the reason for the return of the cargo;*
- b *Delivery order;*
- c *Export invoice; and*
- d *Previous GST payment permit (imported goods) or local sales invoice (locally purchased goods) or manufacturer's invoice (locally manufactured goods).*

Q3 What are the fields at the detail level of ME (joint TDB/Customs Inward for MES traders) or MC (pure Customs Inward for MES traders) permits that can be amended electronically?

A *If the permit has not been utilised and the goods are not controlled, you can amend electronically any field except the HS CODE.*

Q4 If I wish to change my bank account or my banker, do I have to re-submit Form C & E 264 (registration of companies) and the Direct Debit Authorisation Form?

A *You need to submit only the Direct Debit Authorisation Form together with a covering letter explaining that you are changing your bank account and/or banker. Please state in your letter whether you wish to cancel the previous registration immediately or upon approval of new IBG account/banker.*

2 The Customs procedures on the import, export and transhipment of goods are also available on the INTERNET. Our address is <http://www.gov.sg/Customs/>.

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