

Our ref.: TM.006.2003.06

Circular No: 33/2007

Date: 9 November 2007



SINGAPORE CUSTOMS

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All Traders, Freight Forwarders,
Cargo Agents and Carriers

REMINDER: DISRUPTION TO CUSTOMS SERVICES

Please refer to our Circular 26/2007 dated 15 October 2007.

2 We would like to remind you that the following services would be affected during the periods stated:

(a) Central Registration (CR) Number Application for New Applicants

	Start			End		
i	Saturday	17 November 2007	03:00 pm	Monday	19 November 2007	09:00 am

(b) TradeNet® Declarations

	Start			End**		
ii*	Friday	16 November 2007	07:00 pm	Monday	19 November 2007	09:00 am

***Note 1:** There will be intermittent disruptions throughout this period.

**** Note 2:** Please note you could experience some slowness in response when the systems are up.

3 You are advised to submit your CR number applications and permit declarations early, and avoid the affected time periods. To minimise any complications while clearing your cargo (for both conventional and containerised shipments), please print out and present your Cargo Clearance Permit (CCP), together with the supporting commercial documents for clearance. To expedite the clearance of your cargo during the period 30 October 2007 to 13 December 2007, please produce the version 3.1 permits and version 4.0 permits in **separate bundles** at the cargo checkpoints.

4. For some specific declarations, it will be a “big bang” cut-over from TradeNet® version 3.1 to version 4.0 on 19 November 2007. Please note that permit applications for these **will not be available throughout the period** mentioned in para 2(b) above. These declarations involve:

- (a) Movement of goods in and out of Licensed Premises *** ;
- (b) Temporary Import Scheme;
- (c) Parallel Importer of Motor Vehicles;
- (d) Chemical Weapon Convention-controlled items; and
- (e) Textile Tariff Preference Level

*****Note 3:** Applicable to Licensed Warehouses, Licensed Factory Warehouses and Type I Zero-GST Warehouses.

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5. The last submission of TradeNet® version 3.1 permits will be on 29 November 2007 (Thursday). Please note that amendments, cancellations and short payment declarations for TradeNet® version 3.1 permits may only be submitted via TradeNet® 3.1 up to 29 November 2007. Details of the de-commissioning will be provided at a nearer date.

6. Please be reminded that e-filing for refund applications of GST and/or duties for TradeNet® version 3.1 permits will be terminated by 2 December 2007 (Sunday). You should submit your refund applications through TradeNet® version 4.0 with effect from 3 December 2007.

7. If you have not installed the TradeNet® version 4.0 software, please contact your software vendors or CrimsonLogic at 6887 7888 for assistance.

8. For information and updates on the disruption of services, please visit our website at www.customs.gov.sg. For other clarifications, please contact us at:

Singapore Customs
Customer Service Line: 6355 2000
Email: customs_documentation@customs.gov.sg



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HEAD PROCEDURES & PROCESSING BRANCH
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SINGAPORE CUSTOMS