

Our ref: TM.006.2003.06

Circular No: 28/2007

Date: 19 October 07



SINGAPORE CUSTOMS

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Singapore 307987

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All Traders, Freight Forwarders,
Cargo Agents and Carriers



CHANGES TO CUSTOMS ON-LINE SERVICES

With the implementation of TradeNet[®] Version 4.0, Singapore Customs will be making a series of changes to some on-line services currently available on our Singapore Customs website www.customs.gov.sg. Please take note of the changes highlighted as follows:

Applications affected by Scheduled Downtimes

2 The following e-file applications in our Singapore Customs website www.customs.gov.sg will be temporarily unavailable during the scheduled downtimes. You are advised to submit your applications early.

Application	Start of Downtime	End of Downtime
*Application for Customs supervision	<p>i. 20 October 2007, (Saturday), 12.00pm</p> <p>ii. 29 October 2007, (Monday), 8.00 am <u>(Applicable to Class II consignments only)</u></p> <p>iii. 17 November 2007, (Saturday), 3.00pm <u>(Applicable to Class II consignments only)</u></p>	<p>i. 20 October 2007 (Saturday), 1.00pm</p> <p>ii. 29 October 2007, (Monday), 7.30 pm <u>(Applicable to Class II consignments only)</u></p> <p>iii. 19 November 2007, (Monday), 9.00am <u>(Applicable to Class II consignments only)</u></p>
Application for Manufacturer's Registration		
Application for Registration of Textiles & Textiles Garments Sub-Contractors	<p>i. 31 October 2007 (Wednesday), 5.00pm</p>	<p>i. 31 October 2007 (Wednesday), 7.00pm</p>
Application for Licensed Premises	<p>ii. 17 November 2007, (Saturday), 3.00pm</p>	<p>ii. 19 November 2007, (Monday), 9.00am</p>
Application for Duty Exemption of Dutiable Goods by Industrial Users		

* The following eForms under the purview of our Revenue Control Branch will be de-commissioned on 14 December 2007 Friday:

- Submit a New Application - Max Three Places of Operation
- Amend Existing Application
- Cancel Existing Application

Applications on the TradeXchange® portal

3 The following applications for use in TradeNet Version 4.0 will be available on the TradeXchange portal instead of the Singapore Customs website.

Application	New Location : www.tradexchange.gov.sg/
Registration of Declarant and TradeNet® user	Available via the TradeXchange portal with effect from 30 October 2007 (Tuesday)
Application for Registration for Claimants (for Exemption permits)	
Application for Authorisation of Declaring Agents (for BG &IBG)	
** Application for Ver4.0 Electronic Copy of Permit (EC)	
*** Application for GST relief on Household Articles and Personal Effects.	

** Application for Certified True Copy of Permit (CTC) declared under Version 3.1 and earlier versions via e-filing is available till 30 March 2008 (Sunday) only. Application for CTC of permits declared under Version 3.1 and earlier versions will not be available after 30 March 2008.

*** i) Application for GST Relief on Household Articles and Personal Effects for Version 3.1 permits via e-filing is available till 28 November 2007 (Wednesday) only. ii) From 30 October 2007 onwards, you may also submit this application via the TradeXchange portal. Please note that you would need to follow up with a declaration of the relevant Version 4.0 permit.

Applications to be submitted via TradeNet® Version 4.0

4 The following applications will be terminated from our Singapore Customs website and traders may submit their applications via TradeNet® Version 4.0. Traders are advised to submit their applications early.

Application	Remarks
Application for Permit Amendment and Cancellation (Version 4.0 permits)	Available via TradeNet® Version 4.0 with effect from 30 October 2007 (Tuesday). No e-filing services will be available.
**** Application for Refund of Duties and/or GST (Version 4.0 permits)	Available via TradeNet® Version 4.0 with effect from 30 October 2007 (Tuesday).

**** Application for refund of duties and/or GST for Version 3.1 permits via e-filing is available till 2 December 2007 (Sunday) only. Such applications for Version 3.1 permits may be submitted via TradeNet® Version 4.0 after 2 December 2007. Application for refund of duties and/or GST for Version 4.0 permits are to be submitted via TradeNet® Version 4.0 only.

Applications to be terminated from the Singapore Customs website

5 The following applications will be terminated from our Singapore Customs website.

Application	Date of Termination
Application for Permit Amendment and Cancellation (Version 3.1 permits) via e-filing	Available until 29 November 2007 (Thursday) 11.59 pm
Application for Refund of Duties and/or GST (Version 3.1 permits)	Available until 2 December 2007 (Sunday) 11.59 pm
Application for Tobacco Product Code	15 November 2007 (Thursday) 11.59pm
Application for Standardisation of Tobacco	15 November 2007 (Thursday) 11.59pm
Application for Duty Recovery on Liquor and Tobacco at Licensed Warehouse	9 November 2007 (Friday) 5.00pm

6 With reference to our Circular 26 dated 15 October 2007, we would like to remind you to submit your Central Registration (CR) number applications and permit declarations early, and avoid the affected time periods. Please submit your e-file applications for refund of duties and/or GST for TradeNet® Version 3.1 permits by 2 December 2007. Such applications may only be submitted through TradeNet® Version 4.0 after 2 December 2007.

7 For clarifications, please contact us at:

Singapore Customs
Customer Service Line: 6355 2000
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HEAD
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