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SINGAPORE CUSTOMS

55 Newton Road
#08-01 Revenue House
Singapore 307987
Call Centre: 6355 2000
Fax no.: 6250 9606

E-mail: customs_documentation@customs.gov.sg
Homepage: <http://www.customs.gov.sg>



All Traders, Freight Forwarders, Cargo Agents and Carriers

COMMON QUESTIONS ON CUSTOMS DECLARATIONS AND PROCEDURES

We are pleased to share with you the answers to some of the commonly asked questions on permit rejections as follows:

Container details for Cargo Packing Type = 3 (Containerised)

Q1: My permit application with “Cargo Packing Type” as “3” (Containerised) was rejected with “PLS CHECK CARGO PACKING TYPE”. Please advise the reason for this rejection.

A1: Your application could be rejected due to incomplete container information being declared. For containerised cargoes, you are required to provide the following container information in your application:

1. Container Number
2. Container Type
3. Container Size
4. Container Weight (*where zero “0” is not allowed*)
5. Container or Shipper Seal Number.

For cases where your permit applications (without the container information) have been approved with the condition code FF, you are required to amend the permit by updating the container information before producing the permit for clearance at the checkpoints.

FF - YOU ARE REQUIRED TO USE THE TRADENET AMENDMENT OPTION TO INSERT CONTAINER NUMBER(S) BEFORE CUSTOMS CLEARANCE.

Through Transshipment of goods within the Same Free Trade Zone

Q2: I have submitted “Transshipment/Movement” application with Intergateway movement (Declaration Type = TTI) with the Place of Release and Place of Receipt = KZ (Keppel FTZ). Please advise why it was rejected with the message “PLS CHECK PLACE OF RECEIPT AND RELEASE”?

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A2: If the cargoes are to be transhipped via the same Free Trade Zone (FTZ), your application should be submitted under the Message Type “Transshipment/Movement” with Declaration Type “TTF” (Through Transshipment within the same FTZ) instead of the Declaration Type “TTI” (Through Transshipment with Intergateway Movement).

Inventory Related Transactions in TradeNet®

Q3: I am a new TradeNet® declarant. My client has a consignment of cigarettes to be bonded into a Licensed Warehouse. Is it true that I have to fill up the Outer Pack Quantity and Unit fields before I fill up the rest of the packing description information namely, “In Pack Quantity and Unit”, “Inner Pack Quantity and Unit” and “Inmost Quantity and Unit”?

A3: Yes, you should fill up the Outer Pack Quantity and Unit fields before filling up the remaining fields for packing description. In addition, your application should not contain:

a) repeated packing descriptions:

For example:

Correct Format: (i) 1 CTN*50 BOX*10 PKT*50 STK

Incorrect Format: (i) 1 CTN*50 CTN*10 PKT*50 STK

b) numeric character ‘0’ in between the packing descriptions:

For example:

Correct Format: (i) 1 CTN*50 BOX*10 PKT*50 STK

Incorrect Format: (i) 1 CTN*0 CTN*10 PKT*50 STK

Q4: How should I rectify my permit application for Message Type/Declaration Type = IN-NON-PAYMENT / (APPROVED PREMISES/SCHEMES) which was rejected with the messages “DUPLICATE CURRENT LOT NUMBER” and “PLS PROVIDE CORRECT LOT NUMBER”?

A4: Your application was rejected due to the following reasons:

a) same set of “current lot numbers” declared within the same application

b) special characters such as “/”, “-”, “_” are declared in the current lot and pre-lot number fields

For example:

Correct Format: ABCD1234

Incorrect Format: (i) ABCD/1234

(ii) ABCD 1234

(iii) ABCD_1234

For further clarifications, you may wish to send your enquiries via email to customs_documentation@customs.gov.sg



KAREN LIM (MS)
HEAD
PROCEDURES & PROCESSING BRANCH
for DIRECTOR-GENERAL OF CUSTOMS
SINGAPORE CUSTOMS