



SINGAPORE CUSTOMS
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<http://www.customs.gov.sg>

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All Traders, Freight Forwarders, Cargo Agents and Carriers

ACTIVATION OF CUSTOMS ACCOUNT

With the implementation of the Unique Entity Number (UEN), we wish to inform you that Singapore Customs will cease to register and issue Central Registration (CR) Numbers to new trading entities from 23 Dec 2008. Correspondingly, our registration service on the Online Business Licensing Service (OBLS) will be withdrawn at 7:00 pm on the same date.

2 With effect from 1 Jan 2009, new trading companies need not register separately with Singapore Customs for an entity identifier. You may transact your business with Customs using your UEN issued by any one of the Issuing Agency.

3 We will perform an internal exercise to convert our records in CR Number to UEN. Hence, you need not inform us of your UEN separately. For subsequent updates of your entity details, or if you are a new entity that was not previously registered with Customs, please login to the TradeXchange® portal (<https://www.tradexchange.gov.sg/>) to activate your account with Customs. This is to prevent misuse of your UEN by an unauthorised user.

4 For the first time login, only an authorised person in Customs' record or a person who is a key personnel of the entity (based on the UEN Issuing Agency's record), can login using his/her SingPass. Please take this opportunity to update your contact details with Customs, particularly your email address, fax number and the list of authorised personnel, so that you can receive timely updates from us.

5 We encourage you to subscribe for the notification alert services for TradeNet® permits approved under your UEN. You may sign up for this free service from our TradeXchange® portal from 1 Jan 2009.

6 If you need further clarification on the TradeXchange® portal and the alert services, please contact CrimsonLogic Customer Admin at 68877888 press 2. For other Customs enquiries, please contact us at customs_documentation@customs.gov.sg.

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HEAD, PROCEDURES & PROCESSING
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SINGAPORE CUSTOMS