



All traders/declaring agents

HELP LIST ON COMMON TRADENET PROBLEMS: LIST 5

I am pleased to list below the questions and answers for **HELP LIST ON COMMON TRADENET PROBLEMS - LIST 5:**

Q1 Under TradeNet System Version 1.8, is it compulsory to declare the brand name of the goods I am importing?

This field is mandatory only for selected commodities under the scheduled HS codes. The System will prompt you to enter the field 'brand name' when such goods are declared. If the item does not have a brand name, the word "unbranded" should be entered in this field. In this case, the 'model no.' field can be skipped. No spacing is allowed in the 'brand name' field eg Toyota corolla should be keyed as one word 'toyotacorolla'. The maximum number of characters provided for the field 'brand name' is 22.

Q2 When applying for permits using TradeNet Version 1.8, why am I always getting the error message: "importer" and "claimant" ?

A Under TradeNet Version 1.8, the name of the "importer" or "claimant" must be declared exactly in the manner it has been registered with Customs & TDB including spaces and full stops.

Q3 Under TradeNet Version 1.8, if my consignment is for temporary export for repair, exhibitions, projects or rental overseas and is to be subsequently re-imported, what permit should I apply ?

A You should apply for a Joint Outward declaration (OO) or Pure Customs Outward declaration (OU); both with declaration purpose "I". Both the goods and permit must be produced to the Customs checkpoint for verification at the time of export.

Q4 I have used a Customs permit for the partial release of my consignment. Can I use this permit to clear the balance of the cargoes that are arriving by another vessel?

A No. For a Customs non-payment permit, you should write in for manual amendment to reflect the details of the goods released ie 'quantity', 'CIF value' and 'GST' fields. A fresh permit should be declared to clear the goods arriving by the next vessel. For a Customs payment permit, you should apply for a fresh permit to clear your balance cargo. You can then apply for a refund of the overpayment if any, for the first permit.

Q5 What is the supporting document that I should fax in together with my application for cancellation of a Customs non-payment permit?

A You need only fax in the first page of the unused permit together with your application.

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for DIRECTOR-GENERAL OF CUSTOMS & EXCISE

