



CUSTOMS AND EXCISE DEPARTMENT

Ref No: Customs GST 12/93/Vol 14/(37)

Circular No: 11/95

Date: 9 Jun 95

1 Maritime Square #10-01
World Trade Centre, Singapore 0409.
Robinson Road P O Box 750, Singapore 0914.
REPUBLIC OF SINGAPORE
Telephone: 2728222
Telebox: CVT103
Telex: RS 28817 SINCUS
Telefax: 2779090

All traders and freight forwarders

FAX: 3752090

CUSTOMER SERVICE UNIT DOCUMENTATION BRANCH

A Customer Service Unit has been set up at Documentation Branch to provide a one-stop telephone enquiry service to traders and declarants of Customs TradeNet permits. With effect from 19 Jun 95, you can call the Unit at Tel No. 3752000 for enquiries on processing, amendment and cancellation of Customs TradeNet permits, status of Inter-Bank GIRO application and registration of companies, etc. The establishment of the Unit is to enhance our level of service to you so that you need to call only one telephone number for assistance on enquiries that are currently handled by many different sections of the Branch.

2 With the establishment of the Customer Service Unit, the following lines will therefore cease to function:

	<u>Tel No.</u>	<u>Area of Assistance</u>
i	3752061	HelpDesk - Payment permits
ii	3752070	HelpDesk - Non-payment permits
iii	3752013	Amendment/Cancellation/On-line Processing of Non-Payment Permits
iv	3752049	-do-
v	3752053	Company Registration
vi	3752150	InterBank GIRO

K CHANDRAN
DIRECTOR, REVENUE
for DIRECTOR-GENERAL OF CUSTOMS & EXCISE

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