

## ADVISORY MESSAGES

### Customs Permit Services

	Services Affected	Our Advice
1	<b>Submission</b> of Customs Permits	<ul style="list-style-type: none"> <li>• Apply for the customs permits early to avoid the affected time periods.</li> <li>• Start using TradeNet<sup>®</sup> version 4.0 during the parallel run from 30 October 2007 to familiarise yourself with the new system.</li> <li>• <i>However</i>, if your declarations involve **, you may only use TradeNet<sup>®</sup> version 4.0 <u>after</u> 9am on 19 November 2007, due to system migration.</li> <li>• Print out all approved permits immediately.</li> <li>• Be sure to apply for your permits early to avoid the affected time periods.</li> </ul> <p><i>** movement of goods in and out of licensed premises (licensed warehouses, licensed factory warehouse and type I Zero GST warehouses), Temporary Import Scheme, parallel import of motor vehicles, items controlled under the Chemical Weapons Convention as well as items exported under the Textile Tariff Preference Level C</i></p>
2	<b>Amendment</b> of Permits	<ul style="list-style-type: none"> <li>• Submit your amendments or cancellations early to avoid the affected time periods.</li> </ul>
3	<b>Cancellation</b> of Permits	<ul style="list-style-type: none"> <li>• For clarification, please contact the Call Centre at 63552000</li> </ul>
4	<b>Authorisation</b> of Declaring Agents	<ul style="list-style-type: none"> <li>• Submit your request for authorisation of declaring agents early to avoid the affected time periods.</li> <li>• Visit the TradeXchange portal to authorise your declaring agents when the service resumes.</li> </ul>
5	<b>Certificates of Origin</b>	<ul style="list-style-type: none"> <li>• Submit your applications early to avoid the affected time periods.</li> <li>• Processing will resume once the system is up.</li> </ul>
6	Permits for <b>Exports / local releases / removal from Licensed Warehouses</b>	<ul style="list-style-type: none"> <li>• Submit your applications early to avoid the affected time periods. Note message s/no: 1 on when to use TradeNet<sup>®</sup> version 4.0.</li> <li>• Contact your Account Manager at Revenue Control Branch for further clarification.</li> </ul>

## Duty Payment Services

	Services	Our Advice
1	Duty Payment on <b>Motor Vehicle Imports</b>	<ul style="list-style-type: none"> <li>• Submit your documents for duty payment permits early to avoid the affected time periods.</li> <li>• Take note of your permit number or URN of the permit declaration, and have the information at hand.</li> <li>• If you encounter problems, please contact the Call Centre at 63552000.</li> </ul>
2	Duty Payment for <b>Liquor and Tobacco Imports</b>	<ul style="list-style-type: none"> <li>• Submit your documents for duty payment permits early to avoid the affected time periods.</li> <li>• If you encounter problems, please contact the Call Centre at 63552000.</li> </ul>

## Customs Permit Service Pertaining to Strategic Goods

	Services	Our Advice
1	<b>Submission</b> of Permits Pertaining to <u>Strategic Goods</u>	<ul style="list-style-type: none"> <li>• Submit your permit applications, amendments or cancellations early to avoid the downtime periods.</li> <li>• If you encounter problems, please call the helpline at 63375996 or email at customs_stgc@customs.gov.sg.</li> </ul>
2	<b>Amendment / Cancellation</b> of Permits Pertaining to <u>Strategic Goods</u>	
3	<b>Submission</b> of Permits Pertaining to Goods Controlled under <u>Import Certificate Delivery Verification</u>	<ul style="list-style-type: none"> <li>• Submit your permit applications early to avoid the downtime periods.</li> <li>• If you encounter problems, please call the helpline at 67755137 or email at customs_nacwc@customs.gov.sg</li> </ul>
4	<b>Submission</b> of Permits Pertaining to Goods Controlled by <u>Chemical Weapons Convention (CWC)</u>	

## Clearance of Goods

	<b>Services</b>	<b>Our Advice</b>
1	<b>Clearance</b> of Goods at Checkpoints	<ul style="list-style-type: none"><li>• Plan your clearance schedule early to avoid the affected time periods and the expected delay.</li><li>• Print out your Cargo Clearance Permit (CCP) to facilitate cargo clearance.</li><li>• Bring along Cargo Clearance Permit (CCP) together with the supporting commercial documents for clearance, including clearance for containerized shipments.</li><li>• Take note of your approved permit number and have the number at hand to expedite cargo clearance, in the event you are unable to print a hardcopy of the permit.</li></ul>