

Our ref: TM.006.2003.06

Circular No: 32 /2007

Date: 31 October 2007



SINGAPORE CUSTOMS

55 Newton Road

#08-01 Revenue House

Singapore 307987

Call Centre: 6355 2000

Fax no.: 6250 9606

E-mail: customs_documentation@customs.gov.sg

Homepage: <http://www.customs.gov.sg>

All Traders, Freight Forwarders,
Cargo Agents and Carriers



CERT. No: 99-2-0877
SS ISO 9001: 2000



REMINDER: DISRUPTION TO CUSTOMS SERVICES AND CHANGES TO CUSTOMS ONLINE SERVICES

Please refer to our Circulars 26/2007 and 28/2007 dated 15 October and 19 October 2007 respectively, and take note that there will be intermittent disruption of the TradeNet[®] service between **16 Nov 2007 (Friday), 7.00pm to 19 Nov 2007 (Monday), 9.00am.**

2. We advise that you submit your applications early and avoid the affected period. To expedite the clearance of your cargo, please declare your permits via TradeNet[®] version 4.0 **before 2.00pm on 17 November 2007 (Saturday).**

3. Please print out and present your Cargo Clearance Permit (CCP), together with the supporting commercial documents for clearance, including clearance for containerised shipments. Version 3.1 permits and version 4.0 permits should be presented in separate bundles at the cargo checkpoints.

4. If you have not installed the TradeNet[®] version 4.0 software, please contact your software vendors or CrimsonLogic at 6887 7888 for assistance.

5. Please note that refund of duties and/or GST and short-payment declarations for TradeNet[®] version 3.1 permits may only be submitted via e-filing and TradeNet 3.1 respectively, up to 2 December 2007 (Sunday). Thereafter, such applications for version 3.1 permits may only be submitted via TradeNet[®] version 4.0 from 3 December 2007 (Monday) onwards.

6. For clarifications, please contact our Customer Service Line 6355 2000 or via Email: customs_documentation@customs.gov.sg

KAREN LIM (MS)

HEAD

PROCEDURES & PROCESSING BRANCH

for DIRECTOR-GENERAL OF CUSTOMS

SINGAPORE CUSTOMS