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Circular No: 34/2007

Date: 26 November 2007



**SINGAPORE CUSTOMS**

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All Traders, Freight Forwarders,  
Cargo Agents and Carriers



## DECOMMISSIONING ACTIVITIES FOR TRADENET® VERSION 3.1

The parallel run for both versions of TradeNet® will end with the decommissioning of Version 3.1 on 30 November 2007 (Friday). There will be no system downtime during this period. However, please take note of the following termination dates and times:

*For TradeNet*

Termination Date/Time	Remarks
29 November (Thursday) 11.59 pm	Last submission of Version 3.1 permit applications, amendments and cancellations
30 November (Friday) 6.00 pm	Last retrieval of Version 3.1
13 December (Thursday) 11.59 pm	Last usage of Version 3.1 permit for clearance

*For other Customs e-file services*

Date of Termination	Type of Application
Available until 28 November 2007 (Wednesday) 11.59 pm	Application for GST Relief on Household Articles and Personal Effects (Version 3.1 permits)
Available until 29 November 2007 (Thursday) 11.59 pm	Application for Permit Amendment and Cancellation (Version 3.1 permits)
Available until 2 December 2007 (Sunday) 11.59 pm	Application for Refund of Duties and/or GST (Version 3.1 permits)
Available till 28 March 2008 (Friday) 11.59pm	Application for Certified True Copy of Permit (CTC) declared under Version 3.1 and earlier versions via e-filing

2 If you have not installed the TradeNet® Version 4.0 software, please contact your front-end vendors or Crimson Logic at 6887 7888 for assistance. You may obtain the list of TradeNet® solution providers via our website:

<http://www.customs.gov.sg/leftNav/trad/dir/TradeNet+Service+Centres+and+Certified+Vendors.htm>

3 For clarifications, please contact us via our Customer Service Line: 6355 2000 or Email : [customs\\_documentation@customs.gov.sg](mailto:customs_documentation@customs.gov.sg)

KAREN LIM (MS)  
HEAD PROCEDURES & PROCESSING BRANCH  
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SINGAPORE CUSTOMS

*An Active and Valuable Partner for the Trading Community*