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Our Ref : 23/2003

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All Traders and Declaring Agents



SUBMISSION OF APPLICATIONS FOR REFUND OF DUTIES/GST FOR USED TRADENET PERMITS VIA E-FILING

We are pleased to inform you that with effect from 28 July 2003, Customs has further enhanced its website to allow for electronic filing of applications for refund on used Duties/GST payment permits for additional scenarios.

2 The E-filing applications for refund of Duties/GST paid will be processed according to the following guidelines:

- a If an application has been successful, applicant will receive a letter informing him/her of the approval.
- b If not, applicant will receive a letter requesting for the supporting documents to be submitted to Customs for verification of claim.
- c In the case of permits with "GF" and "TX" conditions, and when the reasons for refund is other than "wrong importer's name/CR no.", applicant will be asked to claim the GST paid as input tax from IRAS during the accounting period.

3 This enhancement is done to provide traders with a convenient one-stop process for GST refund. Benefits include:

- i Faster refund – results will be known by the next working day;
- ii Reduced documentation needs - only applications which require manual verification of documents would be asked to do so;

4 This Circular supersedes the Customs Circular No 45/2002 dated 30 Nov 2002.

5 Please contact the Customs Call Centre at Tel no. 6355 2000 followed by (*) (0), if you need further information.

WINSTON TAY WEE HUA
HEAD DOCUMENTATION
DOCUMENTATION BRANCH
for DIRECTOR-GENERAL