

CONTACT LIST FOR COMPETENT AUTHORITIES

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
1.	Building & Construction Authority (BCA)	Mon-Fri: 8.30am to 5pm Lunch: 12:30pm to 1:30pm 52 Jurong Gateway Road #11-01 Singapore 608550	Mr Alvin Foong Mr Thomas Tan Mr Ashiq Anvaruhuk Fax: Email:	Tel: 6804 4557 Tel: 6804 4556 Tel: 6804 4563 6334 4250 bca_ils_enquiry@bca.gov.sg
2.	Central Narcotics Bureau (CNB)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 393 New Bridge Road Singapore 088763	TradeNet Officer Fax: Email:	Tel: 6557 3229 6438 9755 cnb_chemical_enquiry@cnb.gov.sg
3.	Enterprise Singapore (ESG) Rice (RCU)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 230 Victoria Street #10-00, Bugis Junction Office Tower Singapore 188024	Rice Control Unit Fax: Email:	Tel: 6898 1800 6337 8158 rice@enterprisesg.gov.sg
4.	Enterprise Singapore (ESG) Rubber (RUB)	Mon/Tue/Thu/Fri: 8am to 5.30pm Wed: 8.00am to 5pm 230 Victoria Street #09-00, Bugis Junction Office Tower Singapore 188024	Ms Indriyanti Bte Ismail Fax: Email:	Tel: 6433 4793 6337 6898 indriyanti_ismail@enterprisesg.gov.sg

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
5.	Health Sciences Authority (HSA) Health Products Regulation Group (HPRG)	Mon-Thu: 8am to 5pm Fri: 8am to 4.30pm 11 Biopolis Way #11-03 Helios Singapore 138667	TradeNet Officer Email:	Tel: 6866 1111 hsa_info@hsa.gov.sg
6.	Info-Communications Media Development Authority (IMDA) Controller of Undesirable Publications (CUP)	Mon-Fri: 8.30am to 5.30pm 10 Pasir Panjang Road Mapletree Business City, #03-01 Singapore 117438	Ms Hariati Suhari Fax: Email:	Tel: 6577 3586 6577 3888 publications@imda.gov.sg
7.	Infocomm Media Development Authority (IMDA) Radiocomm & Dealer Licensing (IMD)	Mon-Thu: 8.30am to 5.30pm Fri: 8.30am to 5pm 10 Pasir Panjang Road Mapletree Business City, #03-01 Singapore 117438	Mr Yeo Yong Siah Mr Badrul Hisham Ms Germaine Ng Fax: Email:	Tel: 6211 0647 / HP 9115 7411 Tel: 9430 8620 Tel: 6211 1950 6659 2503 yeo_yong_siah@imda.gov.sg badrul_hisham@imda.gov.sg germaine_ng@imda.gov.sg

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
8.	Ministry of Health (MOH) Biosafety Branch (BSB)	Mon-Thu: 8.30 am to 6pm Fri: 8.30am to 5.30pm College of Medicine Building 16 College Road Singapore 169854	Biosafety Branch Officers Fax: Email:	Tel: 6325 1609 or 6325 9205 or 6325 8459 63254679 moh_biosafety@moh.gov.sg
9.	Ministry of Health (MOH) Tobacco Regulation and Control (TRC)	Mon-Fri: 9am to 6.30pm 3 Biopolis Drive #03-16 Synapse, Singapore 138623	Ms Lim Jia Min Mr Ng Wei Hiong Fax:	Tel: 6325 1758 Tel: 6684 2042 6684 1502
10.	National Environment Agency (NEA) Pollution Control Department, PCD (HS PIC)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835	Ms Chia Lee Leng Fax: Email:	Tel: 6370 1917 6836 2294 chia_lee_leng@nea.gov.sg
11.	National Environment Agency (NEA) Pollution Control Department, PCD (RoHS)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835	Mr Darren Tay Tai Seng Email:	Tel: 6370 1923 darren_tay@nea.gov.sg

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
12.	National Environment Agency (NEA) Ozone Depleting Substance (ODS)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm. 2 Bukit Merah Central #19-01 Singapore 159835	Mr Darren Tay Tai Seng Email:	Tel: 6370 1923 darren_tay@nea.gov.sg
13.	National Environment Agency (NEA) Pollution Control Department, Basel Convention (PCD MTV)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835	Ms Siti Maisarah Bte Mohd Noor Email:	Tel: 6370 1922 siti_maisarah_mohd_noor@nea.gov.sg
14.	National Environment Agency (NEA) Radiation Protection and Nuclear Science Department (RPNSD)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Environment Building, 3rd Storey, Annex Block, 40 Scotts Road, Singapore 228231	NEA Call Centre Ms Lim Hock Puay Mr Ang Sern Hong Fax: Email:	Tel: 1800 225 5632 Tel: 6731 9185 Tel: 6731 9814 6731 9585 nea_rpnsd_tradenet@nea.gov.sg
15.	National Parks Board (NParks) CITES (CIT)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 50 Dairy Farm Road Singapore 679059	TradeNet Officer Email:	Tel: 6908 3014 Tel: 6908 3013 pang_joo_kang@nparks.gov.sg nicholas_lee@nparks.gov.sg

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
16.	National Parks Board (NParks) Plant Health (PHU)	Mon-Fri 8.30am to 5.30pm Lunch: 1pm to 2pm Animal & Plant Health Centre 6 Perahu Road Singapore 7188274	TradeNet Officer Email:	Tel: 6316 5153 nparks_public_affairs@nparks.gov.sg
17.	National Parks Board (NParks) / Animal & Veterinary Service (AVS) Animal (ANI)	Mon-Fri: 8.30am to 5.30pm Lunch: 12.30pm to 1.30pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2840 animal_feedback@nparks.gov.sg
18.	National Parks Board (NParks) / Animal & Veterinary Service (AVS) Ornamental Fish (ORF)	Mon-Fri 8.30am to 5.30pm Lunch: 1pm to 2pm Sat 8.30am to 12.30pm. 52 Jurong Gateway Road #09-01, Singapore 608550	TradeNet Officer Email:	Tel: 6805 2835 Tel: 6805 2530 yip_seng_kong@nparks.gov.sg cedric_koh@nparks.gov.sg

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
19.	Singapore Civil Defence Force (SCDF)	<p>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm</p> <p>HQ SCDF 91 Ubi avenue 4 Singapore 408827</p>	<p>Mr K Mahaintharan Mr Muhammad Nasir Hashim Mr Muhathir Bin Mohamad Ms Alice Seto</p> <p>Email:</p>	<p>Tel: 6848 1429 Tel: 6848 1468 Tel: 6848 1442 Tel: 6848 1485</p> <p>k_mahaintharan@scdf.gov.sg muhammad_nasir_hashim@scdf.gov.sg md_razif_abd_rahman@scdf.gov.sg muhathir_mohamad@scdf.gov.sg alice_seto@scdf.gov.sg</p>
20.	<p>Singapore Food Agency (SFA)</p> <p>Fresh Fruits & Vegetables (F&V)</p>	<p>Mon-Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm</p> <p>52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550</p>	<p>TradeNet Officer</p> <p>Email:</p>	<p>Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 Tel: 6805 2990</p> <p>sfa_import&export_foodstuff@sfa.gov.sg</p>
21.	<p>Singapore Food Agency (SFA)</p> <p>Livestock and Animal Products (L&A)</p>	<p>Mon-Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm</p> <p>52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550</p>	<p>TradeNet Officer</p> <p>Email:</p>	<p>Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 Tel: 6805 2990</p> <p>sfa_import&export_foodstuff@sfa.gov.sg</p>

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
22.	Singapore Food Agency (SFA) Processed Food (PFO)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 Tel: 6805 2990 sfa_import&export_foodstuff@sfa.gov.sg
23.	Singapore Food Agency (SFA) Meat (MEA)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 Tel: 6805 2990 sfa_import&export_foodstuff@sfa.gov.sg
24.	Singapore Food Agency (SFA) Seafood (SEF)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 Tel: 6805 2990 sfa_import&export_foodstuff@sfa.gov.sg

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
25.	<p>Police Licensing and Regulatory (PLRD)</p> <p>Arms & Explosives Division (AED)</p>	<p>Mon-Fri: 8.30am to 5.30pm</p> <p>Police Licensing & Regulatory Department 391 New Bridge Road #02-701 Police Cantonment Complex Blk D Singapore 088762</p>	<p>TradeNet Officer AOC Licensing, AED</p> <p>OC Licensing General Licensing Division</p> <p>Licensing Hotline</p> <p>Email:</p> <p>Note: For AED's permit, supporting documents must be uploaded in TradeNet, no longer accept faxed documents</p>	<p>Tel: 6557 5809 (For AED TradeNet enquiry) Tel: 6557 5822</p> <p>Tel: 6557 5812 (For PLA TradeNet enquiry (fruit or jackpot machine))</p> <p>6835 0000</p> <p>spf_licensing_feedback@spf.gov.sg</p>
26.	<p>Police Licensing and Regulatory (PLRD)</p> <p>Public Entertainment Licensing Unit (PELU)</p>	<p>Mon-Fri: 8.30am to 5.30pm</p> <p>Police Licensing & Regulatory Department 391 New Bridge Road #02-701 Police Cantonment Complex, Block D Singapore 088762</p>	<p>Licensing Hotline</p> <p>Fax</p> <p>Email</p>	<p>6835 0000</p> <p>6223 8425</p> <p>spf_licensing_feedback@spf.gov.sg</p>