



Notice No: 21/2018  
7 Nov 2018

Traders and Declaring Agents

Dear Sir/Madam

**TRADENET EXTENDED DOWNTIME**

In addition to the usual housekeeping time for TradeNet on Sundays from 0400 hours to 0800 hours, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet from **0400 hours to 1200 hours on 25 November 2018.**

2 During this period, all applications can still be submitted through TradeNet. Only applications involving amendment, cancellation, refund and stock related permit applications will not be processed, and processing of such applications will resume after **1200 hours on 25 November 2018.**

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Ivy Chong  
Head Procedures & Systems  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated notice. No signature is required.)*

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at [customs\\_documentation@customs.gov.sg](mailto:customs_documentation@customs.gov.sg).