

## CONTACT LIST FOR COMPETENT AUTHORITIES

Competent Authority		Operating Hours & Venue	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
1.	Building & Construction Authority (BCA)	<p>Mon-Fri: 8.30am to 5pm Lunch: 12:30pm to 1:30pm</p> <p>52 Jurong Gateway Road #11-01 Singapore 608550</p>	<p>Mr Alvin Foong Mr Thomas Tan Mr Ashiq Anvaruhuk</p> <p>Fax:</p> <p>Email:</p>	<p>Tel: 6804 4557 Tel: 6804 4556 Tel: 6804 4563</p> <p>6334 4250</p> <p>bca_ils_enquiry@bca.gov.sg</p>
2.	Central Narcotics Bureau (CNB)	<p>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm</p> <p>393 New Bridge Road Singapore 088763</p>	<p>TradeNet Officer</p> <p>Fax:</p> <p>Email:</p>	<p>Tel: 6557 3229</p> <p>6438 9755</p> <p>cnb_chemical_enquiry@cnb.gov.sg</p>
3.	Enterprise Singapore (ESG)  Rice (RCU)	<p>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm</p> <p>230 Victoria Street #10-00, Bugis Junction Office Tower Singapore 188024</p>	<p>Rice Control Unit</p> <p>Fax:</p> <p>Email:</p>	<p>Tel: 6898 1800</p> <p>6337 8158</p> <p>rice@enterprisesg.gov.sg</p>
4.	Enterprise Singapore (ESG)  Rubber (RUB)	<p>Mon/Tue/Thu/Fri: 8am to 5.30pm Wed: 8.00am to 5pm</p> <p>230 Victoria Street #09-00, Bugis Junction Office Tower Singapore 188024</p>	<p>Ms Indriyanti Bte Ismail</p> <p>Fax:</p> <p>Email:</p>	<p>Tel: 6433 4793</p> <p>6337 6898</p> <p>indriyanti_ismail@enterprisesg.gov.sg</p>

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5.	Health Sciences Authority (HSA)  Health Products Regulation Group (HPRG)	Mon-Thu: 8am to 5pm Fri: 8am to 4.30pm  11 Biopolis Way #11-03 Helios Singapore 138667	TradeNet Officer  Email:	Tel: 6866 1111  hsa_info@hsa.gov.sg
6.	Info-Communications Media Development Authority (IMDA)  Controller of Undesirable Publications (CUP)	Mon-Fri: 8.30am to 5.30pm  10 Pasir Panjang Road Mapletree Business City, #03-01 Singapore 117438	Ms Hariati Suhari  Fax:  Email:	Tel: 6577 3586  6577 3888  publications@imda.gov.sg
7.	Infocomm Media Development Authority (IMDA)  Radiocomm & Dealer Licensing (IMD)	Mon-Thu: 8.30am to 5.30pm Fri: 8.30am to 5pm  10 Pasir Panjang Road Mapletree Business City, #03-01 Singapore 117438	Mr Yeo Yong Siah Mr Badrul Hisham Ms Germaine Ng  Fax:  Email:	Tel: 6211 0647 / HP 9115 7411 Tel: 9430 8620 Tel: 6211 1950  6659 2503  yeo_yong_siah@imda.gov.sg badrul_hisham@imda.gov.sg germaine_ng@imda.gov.sg

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8.	Ministry of Health (MOH)  Biosafety Branch (BSB)	Mon-Thu: 8.30 am to 6pm Fri: 8.30am to 5.30pm  College of Medicine Building 16 College Road Singapore 169854	Biosafety Branch Officers  Fax:  Email:	Tel: 6325 1609 or 6325 9205 or 6325 8459  63254679  moh_biosafety@moh.gov.sg
9.	Ministry of Health (MOH)  Tobacco Regulation and Control (TRC)	Mon-Fri: 9am to 6.30pm  3 Biopolis Drive #03-16 Synapse, Singapore 138623	Ms Lim Jia Min Mr Ng Wei Hiong  Fax:	Tel: 6325 1758 Tel: 6684 2042  6684 1502
10.	National Environment Agency (NEA)  Pollution Control Department, PCD (HS PIC)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm  2 Bukit Merah Central #19-01 Singapore 159835	Ms Chia Lee Leng Mr Darren Tay Tai Seng Mr Muhd Hilmi Bin Norazmi  Fax:  Email:	Tel: 6370 1917 Tel: 6370 1923 Tel: 6370 1916  6836 2294  chia_lee_leng@nea.gov.sg darren_tay@nea.gov.sg muhammad_hilmi_nor_azmi@nea.gov.sg
11.	National Environment Agency (NEA)  Pollution Control Department, PCD (RoHS)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm  2 Bukit Merah Central #19-01 Singapore 159835	Mr Darren Tay Tai Seng  Email:	Tel: 6370 1923  darren_tay@nea.gov.sg

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12.	National Environment Agency (NEA) Ozone Depleting Substance (ODS)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm.  2 Bukit Merah Central #19-01 Singapore 159835	Mr Darren Tay Tai Seng  Email:	Tel: 6370 1923  darren_tay@nea.gov.sg
13.	National Environment Agency (NEA)  Pollution Control Department, Basel Convention (PCD MTV)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm  2 Bukit Merah Central #19-01 Singapore 159835	Ms Siti Maisarah Bte Mohd Noor  Email:	Tel: 6370 1922  siti_maisarah_mohd_noor@nea.gov.sg
14.	National Environment Agency (NEA)  Radiation Protection and Nuclear Science Department (RPNSD)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm  Environment Building, 3rd Storey, Annex Block, 40 Scotts Road, Singapore 228231	NEA Call Centre Ms Lim Hock Puay Mr Ang Sern Hong  Fax:  Email:	Tel: 1800 225 5632 Tel: 6731 9185 Tel: 6731 9814  6731 9585  nea_rpnsd_tradenet@nea.gov.sg
15.	National Parks Board (NParks)  CITES (CIT)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm  50 Dairy Farm Road Singapore 679059	TradeNet Officer  Email:	Tel: 6908 3014 Tel: 6908 3013  pang_joo_kang@nparks.gov.sg nicholas_lee@nparks.gov.sg

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16.	National Parks Board (NParks)  Plant Health (PHU)	Mon-Fri 8.30am to 5.30pm Lunch: 1pm to 2pm  Animal & Plant Health Centre 6 Perahu Road Singapore 7188274	TradeNet Officer  Email:	Tel: 6316 5153  nparks_public_affairs@nparks.gov.sg
17.	National Parks Board (NParks) / Animal & Veterinary Service (AVS)  Animal (ANI)	Mon-Fri: 8.30am to 5.30pm Lunch: 12.30pm to 1.30pm  52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer  Email:	Tel: 6805 2840  animal_feedback@nparks.gov.sg
18.	National Parks Board (NParks) / Animal & Veterinary Service (AVS)  Ornamental Fish (ORF)	Mon-Fri 8.30am to 5.30pm Lunch: 1pm to 2pm Sat 8.30am to 12.30pm.  52 Jurong Gateway Road #09-01, Singapore 608550	TradeNet Officer  Email:	Tel: 6805 2835 Tel: 6805 2530  kong_yip_seng@nparks.gov.sg cedric_koh@nparks.gov.sg

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19.	Singapore Civil Defence Force (SCDF)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm  HQ SCDF 91 Ubi avenue 4 Singapore 408827	Mr K Mahaintharan Mr Muhammad Nasir Hashim Mr Muhathir Bin Mohamad Ms Alice Seto  Email:	Tel: 6848 1429 Tel: 6848 1468 Tel: 6848 1442 Tel: 6848 1485  k_mahaintharan@scdf.gov.sg muhammad_nasir_hashim@scdf.gov.sg md_razif_abd_rahman@scdf.gov.sg muhathir_mohamad@scdf.gov.sg alice_seto@scdf.gov.sg
20.	Singapore Food Agency (SFA)  Fresh Fruits & Vegetables (F&V)	Mon-Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm  52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer   Email:	Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864  sfa_import&export_foodstuff@sfa.gov.sg
21.	Singapore Food Agency (SFA)  Livestock and Animal Products (L&A)	Mon-Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm  52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer   Email:	Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864  sfa_import&export_foodstuff@sfa.gov.sg

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22.	Singapore Food Agency (SFA)  Processed Food (PFO)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm  52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer    Email:	Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864  sfa_import&export_foodstuff@sfa.gov.sg
23.	Singapore Food Agency (SFA)  Meat (MEA)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm  52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer    Email:	Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864  sfa_import&export_foodstuff@sfa.gov.sg
24.	Singapore Food Agency (SFA)  Seafood (SEF)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm  52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer    Email:	Tel: 6805 2956 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864  sfa_import&export_foodstuff@sfa.gov.sg

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25.	<p>Police Licensing and Regulatory (PLRD)</p> <p>Arms &amp; Explosives Division (AED)</p>	<p>Mon-Fri: 8.30am to 5.30pm</p> <p>Police Licensing &amp; Regulatory Department 391 New Bridge Road #02-701 Police Cantonment Complex Blk D Singapore 088762</p>	<p>TradeNet Officer AOC Licensing, AED</p> <p>OC Licensing General Licensing Division</p> <p>Licensing Hotline</p> <p>Email:</p> <p>Note: For AED's permit, supporting documents must be uploaded in TradeNet, no longer accept faxed documents</p>	<p>Tel: 6557 5809 (For AED TradeNet enquiry) Tel: 6557 5822</p> <p>Tel: 6557 5812 (For PLA TradeNet enquiry (fruit or jackpot machine))</p> <p>6835 0000</p> <p>spf_licensing_feedback@spf.gov.sg</p>
26.	<p>Police Licensing and Regulatory (PLRD)</p> <p>Public Entertainment Licensing Unit (PELU)</p>	<p>Mon-Fri: 8.30am to 5.30pm</p> <p>Police Licensing &amp; Regulatory Department 391 New Bridge Road #02-701 Police Cantonment Complex, Block D Singapore 088762</p>	<p>Licensing Hotline</p> <p>Fax:</p> <p>Email:</p>	<p>6835 0000</p> <p>6223 8425</p> <p>spf_licensing_feedback@spf.gov.sg</p>



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27.	Ministry of Home Affairs (MHA)  Gambling Regulatory Unit (GRU)	Mon-Fri: 8.30am to 5.30pm  New Phoenix Park 28 Irrawaddy Road, Singapore 329560	Max Toh  Pauline Wan  Ho Ser Hian  Email:	6501 7288  6501 7074  6501 7090  <a href="mailto:MHA_GRU_PL@mha.gov.sg">MHA_GRU_PL@mha.gov.sg</a>