# CONTACT LIST FOR COMPETENT AUTHORITIES

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<tr>
<th>Competent Authority</th>
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</thead>
</table>
| Building & Construction Authority (BCA) | Mon-Fri: 8.30am to 5pm
Lunch: 12.30pm to 1.30pm
52 Jurong Gateway Road #11-01 Singapore 608550 | Mr Alvin Foong
Mr Thomas Tan
Email: bca_ils_enquiry@bca.gov.sg
alvin_foong@bca.gov.sg
thomas_tan@bca.gov.sg
DID: 6804 4557
DID: 6804 4556 |
| Central Narcotics Bureau (CNB)          | Mon-Thu: 8.30am to 6pm
Fri: 8.30am to 5.30pm
393 New Bridge Road Singapore 088763 | CNB Officer
Mr. Billy Lee
Mr. Alan Yap
Mr. Benny Loh
Email: cnb_chemical_enquiry@cnb.gov.sg
Fax: 6438 9755
Tel: 6557 3229
DID: 6325 1184
DID: 6325 1120
DID: 6325 1185 |
| Enterprise Singapore (ESG) Rice (RCU)   | Mon-Fri: 8.30am to 5.30pm
230 Victoria Street #14-00, Bugis Junction Office Tower Singapore 188024 | Rice Control Unit
Email: rice@enterprisesg.gov.sg
Fax: 6337 8158
Tel: 6898 1800 |
| Enterprise Singapore (ESG) Rubber (RUB) | Mon/Tue/Thu/Fri: 8am to 5.30pm
Wed: 8.00am to 5pm
230 Victoria Street #14-00, Bugis Junction Office Tower Singapore 188024 | Ms Indriyanti Bte Ismail
Email: indriyanti_ismail@enterprisesg.gov.sg
Fax: 6337 6898
DID: 6433 4793 |
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</table>
| **5.** Health Sciences Authority (HSA) | Mon-Thu: 8am to 5pm  
Fri: 8am to 4.30pm  
11 Biopolis Way #11-03 Helios  
Singapore 138667 | HSA Officer  
Tel: 6866 1111  
Email: hsa_info@hsa.gov.sg |
| **6.** Info-Communications Media Development Authority (IMDA)  
Controller of Undesirable Publications (CUP) | Mon-Fri: 8.30am to 5.30pm  
10 Pasir Panjang Road  
Mapletree Business City, #03-01  
Singapore 117438 | Ms Hariati Suhari  
DID: 6577 3586  
Email: publications@imda.gov.sg |
| **7.** Infocomm Media Development Authority (IMDA)  
Radiocomm & Dealer Licensing (IMD) | Mon-Thu: 8.30am to 5.30pm  
Fri: 8.30am to 5pm  
10 Pasir Panjang Road  
Mapletree Business City, #03-01  
Singapore 117438 | Mr Yeo Yong Siah  
Mr Badrul Hisham  
Ms Khafisah Abdul Rahman  
DID: 6211 0647  
DID: 6211 1948  
DID: 6577 3875  
Email: yeo_yong_siah@imda.gov.sg  
badrul_hisham@imda.gov.sg  
khafisah_abdul_rahman@imda.gov.sg |
| **8.** Ministry of Home Affairs (MHA)  
Gambling Regulatory Unit (GRU) | Mon-Fri: 8.30am to 5.30pm  
New Phoenix Park  
28 Irrawaddy Road,  
Singapore 329560 | Mr Max Toh  
Ms Pauline Wan  
Ms Ho Ser Hian  
DID: 6501 7288  
DID: 6507 7074  
DID: 6501 7090  
Email: mha_gru_pl@mha.gov.sg |
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<td><strong>9.</strong> Ministry of Health (MOH) Biosafety Branch (BSB)</td>
<td>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm College of Medicine Building 16 College Road Singapore 169854</td>
<td>Biosafety Branch Officers Tel: 6325 9205 or 6325 1609 or 6325 8459 Email: <a href="mailto:moh_biosafety@moh.gov.sg">moh_biosafety@moh.gov.sg</a> Fax: 6325 4679</td>
</tr>
<tr>
<td><strong>10.</strong> Ministry of Health (MOH) Tobacco Regulation and Control (TRC)</td>
<td>Mon-Fri: 9am to 6.30pm 3 Biopolis Drive #03-16 Synapse,Singapore 138623</td>
<td>Mr Ng Wei Hiong Mr Benjamin Lee Ms Lim Jia Min DID: 6684 2042 DID: 6325 9036 DID: 6325 1758 Email: <a href="mailto:ng_wei_hiong@hsa.gov.sg">ng_wei_hiong@hsa.gov.sg</a> Fax: 6684 1502</td>
</tr>
<tr>
<td><strong>11.</strong> National Environment Agency (NEA) Chemical Control and Management Department (CCMD) (HS PIC)</td>
<td>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835</td>
<td>Ms Chia Lee Leng Mr Darren Tay Tai Seng Mr Muhd Hilmi Bin Norazmi Tel: 6370 1917 Tel: 6370 1923 Tel: 6370 1916 Email: <a href="mailto:chia_lee_leng@nea.gov.sg">chia_lee_leng@nea.gov.sg</a> <a href="mailto:darren_tay@nea.gov.sg">darren_tay@nea.gov.sg</a> <a href="mailto:muhammad_hilmi_nor_azmi@nea.gov.sg">muhammad_hilmi_nor_azmi@nea.gov.sg</a></td>
</tr>
<tr>
<td>National Environment Agency (NEA) Chemical Control and Management Department (CCMD) (RoHS)</td>
<td>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835</td>
<td>Mr Darren Tay Tai Seng Tel: 6370 1923 Email: <a href="mailto:darren_tay@nea.gov.sg">darren_tay@nea.gov.sg</a></td>
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<td>12. National Environment Agency (NEA) Ozone Depleting Substance (ODS)</td>
<td>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835</td>
<td>Mr Darren Tay Tai Seng DID: 6370 1923 Email: <a href="mailto:darren_tay@nea.gov.sg">darren_tay@nea.gov.sg</a> Fax: 6370 1841</td>
</tr>
<tr>
<td>13. National Environment Agency (NEA) Chemical Control and Management Department (CCMD) Basel Convention (MTV)</td>
<td>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835</td>
<td>Ms Siti Maisarah Bte Mohd Noor DID: 6370 1922 Email: <a href="mailto:siti_maisarah_mohd_noor@nea.gov.sg">siti_maisarah_mohd_noor@nea.gov.sg</a> Fax: 6370 1841</td>
</tr>
<tr>
<td>14. National Environment Agency (NEA) Radiation Protection and Nuclear Science Division (RPNSD)</td>
<td>Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Environment Building, 3rd Storey, Annex Block, 40 Scotts Road, Singapore 228231</td>
<td>NEA Call Centre TradeNet Officer Tel: 1800 225 5632 DID: 6731 9185 / 6731 9814 Email: <a href="mailto:nea_rpnsw_tradenet@nea.gov.sg">nea_rpnsw_tradenet@nea.gov.sg</a> Fax: 6731 9585</td>
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<td>15. National Parks Board (NParks) / Animal &amp; Veterinary Service (AVS) Animal (ANI)</td>
<td>Mon-Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #13-01, JEM Office Tower Singapore 608550</td>
<td>TradeNet Officer DID: 6334 8687 Email: <a href="mailto:animal_feedback@nparks.gov.sg">animal_feedback@nparks.gov.sg</a></td>
</tr>
<tr>
<td>16. National Parks Board (NParks) CITES (CIT)</td>
<td>Mon-Thu: 8.30am to 5.30pm Lunch: 1pm to 2pm 50 Dairy Farm Road Singapore 679059</td>
<td>TradeNet Officer DID: 6908 3014 / 6908 3011 Email: <a href="mailto:pang_joo_kang@nparks.gov.sg">pang_joo_kang@nparks.gov.sg</a></td>
</tr>
<tr>
<td>17. National Parks Board (NParks) Plant Health (PHU)</td>
<td>Mon-Thurs: 8.30 am to 5.30 pm Fri: 8.30am to 5pm Lunch: 12.30 - 1.30pm Animal &amp; Plant Health Centre 6 Perahu Road Singapore 7188274</td>
<td>TradeNet Officer DID: 6316 5153 Email: <a href="mailto:nparks_public_affairs@nparks.gov.sg">nparks_public_affairs@nparks.gov.sg</a></td>
</tr>
<tr>
<td>18. National Parks Board (NParks) / Animal &amp; Veterinary Service (AVS) Ornamental Fish (ORF)</td>
<td>Mon-Thurs: 8.30 am to 5.30 pm Fri: 8.30am to 5.00pm Lunch: 12.30pm to 1.30pm Animal &amp; Plant Health Centre 6 Perahu Road Singapore 7188274</td>
<td>TradeNet Officer DID: 6316 5156 / 6334 8612 Email: <a href="mailto:kong_yip_seng@nparks.gov.sg">kong_yip_seng@nparks.gov.sg</a> <a href="mailto:cedric_koh@nparks.gov.sg">cedric_koh@nparks.gov.sg</a></td>
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| 19. Singapore Civil Defence Force (SCDF)         | Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm HQ SCDF 91 Ubi avenue 4 Singapore 408827             | Mr K Mahaintharan Tel: 6848 1429  
   Mr Muhammad Nasir Hashim Tel: 6848 1468  
   Mr Muhathir Bin Mohamad Tel: 6848 1442  
   Email: k_mahaintharan@scdf.gov.sg  
   muhammad_nasir_hashim@scdf.gov.sg  
   muhathir_mohamad@scdf.gov.sg |
| 20. Singapore Food Agency (SFA)                   | Mon-Thurs: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550 | TradeNet Officer Tel: 6805 2956  
   Tel: 6805 2857  
   Tel: 6805 2862  
   Tel: 6805 2863  
   Tel: 6805 2864  
   Email: sfa_import&export_foodstuff@sfa.gov.sg |
| 21. Singapore Food Agency (SFA)                   | Mon-Thurs: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550 | TradeNet Officer Tel: 6805 2956  
   Tel: 6805 2857  
   Tel: 6805 2862  
   Tel: 6805 2863  
   Tel: 6805 2864  
   Email: sfa_import&export_foodstuff@sfa.gov.sg |
| 22. Singapore Food Agency (SFA)                   | Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550 | TradeNet Officer Tel: 6805 2956  
   Tel: 6805 2857  
   Tel: 6805 2862  
   Tel: 6805 2863  
   Tel: 6805 2864  
   Email: sfa_import&export_foodstuff@sfa.gov.sg |
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| **23. Singapore Food Agency (SFA) Meat (MEA)** | Mon-Thu: 8.30am to 6pm  
Fri: 8.30am to 5.30pm  
Lunch: 1pm to 2pm  
52 Jurong Gateway Road #14-01, JEM Office Tower  
Singapore 608550 | TradeNet Officer  
Tel: 6805 2956  
Tel: 6805 2857  
Tel: 6805 2862  
Tel: 6805 2863  
Tel: 6805 2864  
Email: sfa_import&export_foodstuff@sfa.gov.sg |
| **24. Singapore Food Agency (SFA) Seafood (SEF)** | Mon-Thu: 8.30am to 6pm  
Fri: 8.30am to 5.30pm  
Lunch: 1pm to 2pm  
52 Jurong Gateway Road #14-01, JEM Office Tower  
Singapore 608550 | TradeNet Officer  
Tel: 6805 2956  
Tel: 6805 2857  
Tel: 6805 2862  
Tel: 6805 2863  
Tel: 6805 2864  
Email: sfa_import&export_foodstuff@sfa.gov.sg |
| **25. Singapore Police Force (SPF) Police Licensing and Regulatory (PLRD) Arms & Explosives Division (AED)** | Mon-Fri: 8.30am to 5.30pm  
Police Licensing & Regulatory Department  
391 New Bridge Road  
#02-701 Police Cantonment Complex Blk D  
Singapore 088762 | TradeNet Officer  
AOC Licensing, AED  
DID: 6557 5822  
Licensing Hotline: 6835 0000  
Email: spf_licensing_feedback@spf.gov.sg  
Note: For AED’s permit, supporting documents must be uploaded in TradeNet, no longer accept faxed documents |
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| Singapore Police Force (SPF)                           | Mon-Fri: 8.30am to 5.30pm  
Police Licensing & Regulatory Department  
391 New Bridge Road #02-701  
Police Cantonment Complex, Block D  
Singapore 088762                                                                 | Staff Assistance, Public Entertainment & Liquor Licence Division  
6835 0000  
Email: spf_licensing_feedback@spf.gov.sg  
Fax: 6223 8425                                                                 |