



Notice No: 13/2024  
19 Jul 2024

Traders and Declaring Agents

Dear Sir/Madam

**TRADENET EXTENDED DOWNTIME**

Singapore Customs will be performing system maintenance work for TradeNet. In addition to the usual housekeeping time for TradeNet on Sundays from 4am to 8am, there will be an extended downtime for the following date:

<b>Date</b>	<b>Time</b>	<b>Duration</b>
4 Aug 2024 (Sun)	4am to 4pm	12 hours

2 You are advised not to submit any applications through TradeNet during the above-mentioned period. Please submit your applications through TradeNet after the indicated timing above.

3 Please bring the contents of this Notice to the attention of your staff. To minimise disruptions to your business operations, kindly plan in advance and submit your applications before the downtime. We apologise for any inconvenience caused.

Yours faithfully

Teh Thiam Siong  
Director, TradeNet Office  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated notice. No signature is required.)*

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at [customs\\_documentation@customs.gov.sg](mailto:customs_documentation@customs.gov.sg).