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**SINGAPORE  
CUSTOMS**

Notice No: 21/2025

5 September 2025

Traders and Declaring Agents

Dear Sir/Madam

### **TRADENET EXTENDED DOWNTIME**

Singapore Customs will be performing system maintenance work for TradeNet. In addition to the usual housekeeping time for TradeNet on Sundays from 4am to 8am, there will be an extended downtime on the following date:

Date	Time	Duration
7 September 2025 (Sun)	4 am to 4 pm	12 hours
21 September 2025 (Sun)	4 am to 4 pm	12 hours

2 You are advised not to submit any applications through TradeNet during the above-mentioned period. In addition, the Permit Clearance Enquiry Service (PCES) on the Networked Trade Platform website will be unavailable during this period. Please submit your permit application and perform your enquiry when the services resume.

3 Please bring the contents of this Notice to the attention of your staff. To minimise disruptions to your business operations, kindly plan in advance and submit your applications before the downtime. We apologise for any inconvenience caused.

Yours faithfully

Teh Thiam Siong  
Director, TradeNet Office  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated notice. No signature is required.)*

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at [customs\\_documentation@customs.gov.sg](mailto:customs_documentation@customs.gov.sg).