

**SINGAPORE
CUSTOMS**



Notice No: 19/2020
31 Dec 2020

Manufacturers, Traders and Declaring Agents

Dear Sir/Madam

**REVISED PROCEDURES FOR CANCELLATION OF CERTIFICATE OF ORIGIN
(CO) ISSUED BY CUSTOMS**

2. With effect from **11 Jan 2021**, all requests for cancellation of CO and Preferential CO (PCO) issued by Customs shall be submitted online via FormSG. Do note that only unutilised CO/PCOs can be cancelled. Upon the submission of the FormSG, the CO/PCOs will automatically be deemed as cancelled unless advised otherwise by Customs within the next 7 days. The cancelled hardcopy CO is not required to be returned to Customs.

3 With the revised procedures, the cancellation of Declaration with CO (DCO) can now be submitted online via TradeNet®. Once the cancellation of the export permit is approved, you will have to submit the CO for cancellation via FormSG separately.

4 To submit the CO for cancellation, please fill in the FormSG (go.gov.sg/cancellationofco) or scan the QR code on the right to access the form.



5. Upon submission of the FormSG, the exporter should ensure that the Certificate of Origin has been struck off or invalidated via any method (eg: marked CANCELLED, crossed out, etc).

6. You may contact us at customs_roo@customs.gov.sg if you require further clarifications. A list of Frequently Asked Questions (FAQ) can be found in Annex A.

Yours faithfully

Chua Yock Chin
Head Tariffs & Trade Services *for*
Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_roo@customs.gov.sg.

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E-mail: customs_roo@customs.gov.sg Website: www.customs.gov.sg

Frequently Asked Questions:

Q1 I tried to cancel my export permit with CO on-line but it was rejected. What could be the reasons?

A1: Your export permit could have already been utilised or the permit type was controlled by another competent authority. You may wish to check with the relevant permit section. Only unutilised CO/PCO issued by Customs can be cancelled.

Q2 How do I cancel a pure CO issued by Customs (i.e. COs applied post-permit approval)?

A2: You may cancel any unutilised pure CO via FormSG.

Q3 Can I discard the original hard copy of a cancelled CO?

A3: We recommend that the original hard copy of a cancelled CO be filed for two weeks from the date of FormSG submission.