



Notice No:17/2023
11 Oct 2023

Traders and Declaring Agents

Dear Sir/Madam

**DOWNTIME FOR ELECTRONIC ORIGIN DATA EXCHANGE SYSTEM (EODES)
BETWEEN SINGAPORE AND CHINA AND APPLICATION FOR CERTIFICATE OF
NON-MANIPULATION (CNM)**

With reference to Circular No. 19/2023 dated 29 Sep 2023 on the change in Singapore's backend system for the EODES between Singapore and China and the application for CNM, we wish to inform you that Singapore Customs will be performing new software installation work on the EODES and Certificate of Non-Manipulation service on the following dates and times.

Date and Time	Duration
From 20 Oct 2023 (Friday)@ 12 p.m. to 23 Oct 2023 (Monday)@ 09.00 a.m.	69 hrs

2 During the abovementioned period, 3 services namely: EODES, Certificate of Non-Manipulation service and Verification Portal for Certificate of Origin issued by Singapore Customs **will not be available**. During the downtime, neither you can transmit any ePCO to the Customs Authority in China nor your overseas business partners in China can transmit any ePCO to Singapore Customs and the application for CNM and the Verification Portal cannot be used. Please perform the following services before/after the scheduled downtime.

- a. Electronic transmission of ePCO and eCNM via EODES from Singapore to China (you can still apply for PCO for exports to China in TradeNet);
- b. Receipt of ePCO via EODES from China to Singapore;
- c. Application for CNM and
- d. Enquiring of Certificate of Origin issued by Singapore Customs via the Verification Portal

3 You may wish to take note that live operation of the EODES, Certificate of Non-Manipulation service and Verification Portal for Certificate of Origin issued by Singapore Customs will resume on **23 Oct 2023 (Monday) 09.00 a.m.** You can then electronically transmit PCO and CNM via the new system to the Customs Authorities in China and your China business partners can transmit PCO to Singapore Customs. On the procedure for ePCO submission for Export to China and CNM application on the new backend system, you may wish to refer to Circular No. 19/2023 dated 29 Sep 2023 which is available on the Singapore Customs' website at www.customs.gov.sg.

4 Please bring the contents of this Notice to the attention of your staff. We encourage you to plan and transmit the corresponding PCO electronically via the EODES and apply for CNM before/after the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

5 As the new system is hosted on a different Singapore's backend platform, exporters are required to submit Declaring Agent(s) whom they had authorised to transmit ePCO for export to China. As a once-off service for all existing ASEAN Single Window (ASW) registered exporters stated in Circular No. 19/2023 dated 29 Sep 2023, Customs will be pre-populating details of their registration and Declaring Agent(s) whom they had authorised to electronically exchange ATIGA e-Form D under ASW, onto this new backend system for EODES. Exporters may log in to NTP (www.ntp.gov.sg) to review that the authorised Declaring Agent(s) to transmit ePCO for export to China are reflected correctly or to update latest authorised Declaring Agent(s) to transmit ePCO for export to China **starting from 6 Oct 2023**.

6 In view of the updated procedures for electronic exchange of PCO for export to China via EODES and CNM application, Customs will be organising two free webinars on the updated procedures on 18 Oct 2023 (Wed) and 25 Oct 2023 (Wed) via Zoom. The topics covered on both days are similar and hence, you or your staff only need to attend one session. For details on both webinars, you may wish to refer to Annex A.

7 You may contact us at customs_roo@customs.gov.sg if you require further clarifications.

Yours faithfully

Jeff Wan
Head Tariffs & Trade Services Branch
for Director-General of Customs
Singapore Customs

(This is a computer-generated circular. No signature is required.)

We hope that this circular has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this circular at customs_roo@customs.gov.sg.

Annex A

ADMINISTRATIVE DETAILS FOR WEBINAR

Administrative Details (Session 1)		
Date & Time	18 Oct 2023 (Wed): 9.30 a.m. (Admission to Microsoft Teams starts at 9.15 a.m.)	
		Please log in at least 15 mins before the session.
What to Prepare	You will need an internet enabled device.	
Things to Note	<ol style="list-style-type: none"> 1. Switch on your video camera during the session. 2. Ensure your mic is mute, and switch on your mic only during the Q&A segment. 3. Enter your name followed by your company name upon login, so that we can identify you. Please note that you will not be admitted if the naming convention is not followed. 	
Login Details	Day	Conference Link/ Meeting ID
	18 Oct 2023	18 Oct 2023 (Wed): 9.30 a.m. (Admission to Microsoft Teams starts at 9.15 a.m.) Topic: Webinar for Electronic Origin Data Exchange System (EODES) Between Singapore and China and The Application For Certificate Of Non-Manipulation (CNM) Time: From 9.15 AM onwards Join on your computer, mobile app or room device Click here to join the meeting Meeting ID: 413 943 772 815 Passcode: kVrw3C Download Teams Join on the web

Administrative Details (Session 2)		
Date & Time	25 Oct 2023 (Wed): 3.00 p.m. (Admission to Microsoft Teams starts at 2.45 p.m.)	
		Please log in at least 15 mins before the session.
What to Prepare	You will need an internet enabled device	
Things to Note	<ol style="list-style-type: none"> 1. Switch on your video camera during the session. 2. Ensure your mic is mute, and switch on your mic only during the Q&A segment. 3. Enter your name followed by your company name upon login, so that we can identify you. Please note that you will not be admitted if the naming convention is not followed. 	
Login Details	Day	Conference Link/ Meeting ID
	25 Oct 2023	25 Oct 2023 (Wed): 3.00 p.m. (Admission to Microsoft Teams starts at 2.45 p.m.) Topic: Webinar for Electronic Origin Data Exchange System (EODES) Between Singapore and China and The Application For Certificate Of Non-Manipulation (CNM) Time: From 2.45 PM onwards Join on your computer, mobile app or room device Click here to join the meeting Meeting ID: 491 189 928 520 Passcode: N9ojo8 Download Teams Join on the web