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SINGAPORE CUSTOMS

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SINGAPORE CUSTOMS INTRODUCED MOBILE SERVICES FOR TRADERS

In line with Singapore Customs' continuing efforts to make trade easy and convenient for the trading community, Singapore Customs recently launched three services that are accessible through mobile phones. With these new services, getting updates and enquiring information on the go are much more convenience and easy.

2 The three services are: (A) Declaration Status Enquiry (B) Exchange Rate Search and (C) Currency Converter.

- A. Declaration Status Enquiry allows users to enquire on the status of the Customs declaration, whether the declaration submitted has been approved, rejected or further submission of supporting documents is required.
- B. Exchange Rate Search allows users to enquire published Customs exchange rate via users' mobile phone. Users can enter the date of search and have an option to view the top 10 most frequently used exchange rate or view a requested country's exchange rate.
- C. Currency Converter function allows users to convert amount from one currency to another currency based on current day's Customs published exchange rate.

3 The services are provided free-of-charge, although usage/data transfer charges by the mobile service provider may apply. To use the mobile services, simply connect to the below URL using the browser of a mobile phone, PDA or other WAP-enabled mobile device.

<https://www.tradexchange.gov.sg/mobile>

4 For more information on the services and updates of upcoming mobile services, please refer to the Customs website.

5 For any clarification, kindly contact our Customer Service Centre at 63552000.

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HEAD
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SINGAPORE CUSTOMS



*Our Vision: A leading Customs that advances Singapore's economy
by assuring the integrity of the trading system*