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All Traders and Declaring Agents

NEW E-LEARNING COURSEWARE FOR THE TRADE

Singapore Customs is pleased to launch our new eLearning courseware “Guide to Customs Procedures”, accessible via the “E-learning” banner at the Customs website (www.customs.gov.sg) with immediate effect.

- 2 This new courseware covers the key Customs procedures and information as follows:
 - 1) Registration procedure;
 - 2) Introduction to TradeFIRST (Trade Facilitation & Integrated Risk-based SysTem) and Customs’ Schemes and Programmes to cater for various business needs;
 - 3) Overview of Customs’ Tax Regime and Valuation;
 - 4) Classification of Goods; and
 - 5) Submission of TradeNet[®] Permit Application.

- 3 Users may pick and choose the relevant module to commence learning at their own pace. To further enhance the learning experience, a set of questions will be asked at the end of each module, to serve as an effective self-assessment tool.

- 4 For information on more comprehensive courses and programmes on Customs procedures and requirements, please visit our website at: <http://www.customs.gov.sg/topNav/new/Training+Courses+and+Schedule.htm>.

- 5 Should you require any clarification, please call our Customs Call Centre at telephone number 6355 2000 for assistance.

WINSTON TAY
HEAD, PROCEDURES & SYSTEMS BRANCH
for DIRECTOR-GENERAL OF CUSTOMS
SINGAPORE CUSTOMS

*Our Vision: A leading Customs that advances Singapore’s economy
by assuring the integrity of the trading system*