



CIRCULAR

AV16.02.001.0007

17 April 2012

All Food Importers / Declaring Agents

All declaring agents are requested to inform the importers on the contents of the circular.

Dear Sir/Madam

AVA'S E-SERVICES FOR INSPECTION APPOINTMENT BOOKING AVAILABLE FOR IMPORTED PROCESSED FOOD

Please refer to our briefing sessions and circular in September 2009 on the launch of AVA's Inspection and Laboratory e-Services.

2 We are pleased to inform you that the e-Services for inspection appointment booking for imported processed food will be available with effect from 1 May 2012.

3 Importers can book for inspection appointments online at <https://app.ifast.ava.gov.sg/EServiceWeb/Login.aspx> and receive notification of the status of booking application via email and SMS.

4 Importers should check the AVA approval message stated in the Cargo Clearance Permit (CCP) to find out if inspection is required for their imported processed food.

5 The e-Services function comes with a security feature that will allow you to request for AVA e-services electronically with confidentiality and security. Hence, your company is required to register for a company account in order to start using the e-Services.

6 For any enquiries, please contact:

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Yours faithfully

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This is a computer generated circular and no signature is required