



SINGAPORE CUSTOMS 新加坡关税局 KASTAM SINGAPURA சிங்கப்பூர் சுங்கத்துறை

FACT SHEET

13 January 2016

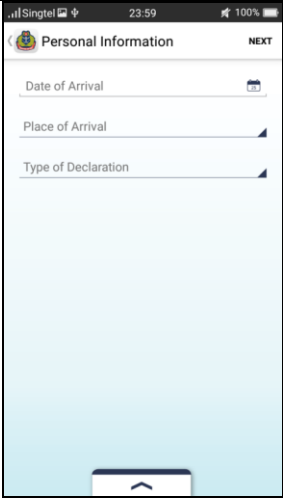
Navigating the Customs@SG mobile app

The Customs@SG mobile app is designed to provide travellers with greater convenience – they can now declare and pay duty and/or Goods and Services Tax (GST) on their overseas purchases before they arrive at the checkpoint in Singapore.

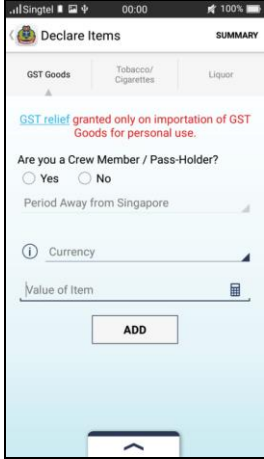
The app is now available for both iOS and Android users.

Declaration and Payment Module

Step 1

	<p>Travellers are to key in</p> <ul style="list-style-type: none">a. Date of arrivalb. Place of arrival (Options)<ul style="list-style-type: none">➤ Changi Airport➤ Woodlands Checkpoint➤ Tuas Checkpoint➤ Singapore Cruise Centre➤ Tanah Merah Ferry Terminal➤ Marina Bay Cruise Centrec. Type of Declaration (Options)<ul style="list-style-type: none">➤ Personal➤ Commercial <p>Click “NEXT”</p>
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Step 2



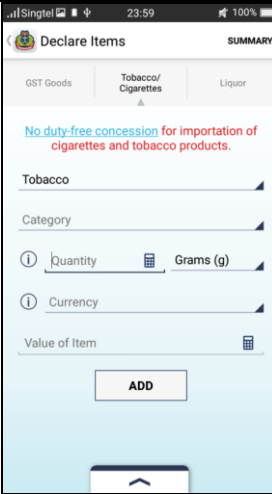
Travellers are to declare based on the type of goods such as GST items, Tobacco/ Cigarettes and Liquor

GST Items

Travellers are to indicate:

- If he/she is a crew member or a pass holder
- Period away from Singapore
- Currency/Value of items

Step 3

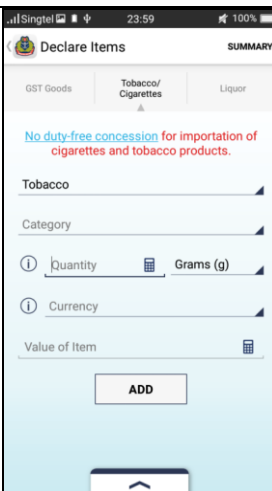


Tobacco/Cigarettes

Travellers are to indicate:

- The type of tobacco/cigarettes (Options)
 - Tobacco
 - Cigarettes
 - Kretek/Clove Cigarettes
- Category: The different types of products under the type of tobacco/cigarettes chosen in the above field will be listed here
- Quantity of the item in grams/kilogrammes or pounds
- Value of items and currency it is in

Step 4



Liquor

Travellers are to indicate:

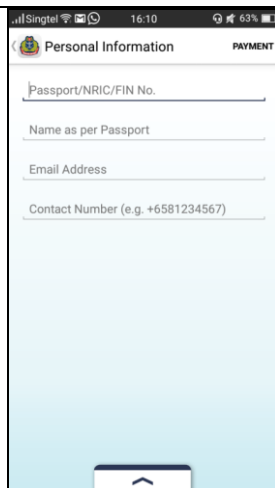
- Type of Liquor
 - The different types of liquor such as brandy, ale, beer, etc, are listed here
- Total Volume in millilitres (mL), centilitres (cL), Litres (L)
- Alcoholic Strength (%)
Currency and the value of the item

Step 5



Click on “CONFIRM” after checking if the items have been declared correctly and proceed to make payment.

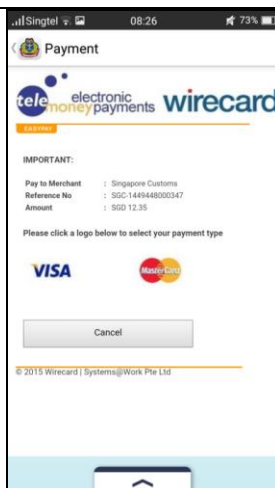
Step 6



Travellers are required to provide personal particulars such as:

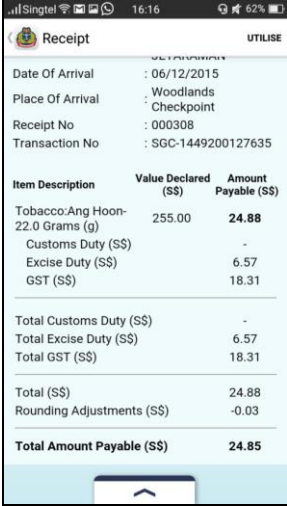
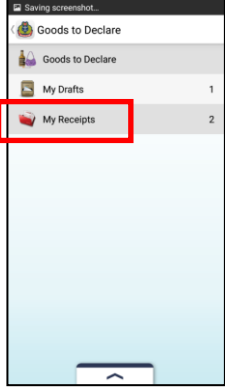
- Passport/NRIC/FIN Number
- Name as listed in the passport
- Email address
- Contact Number

Step 7

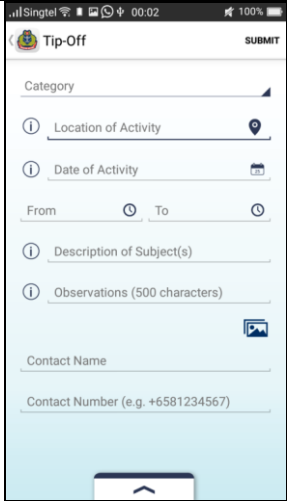


Proceed to make Payment via VISA or MasterCard.

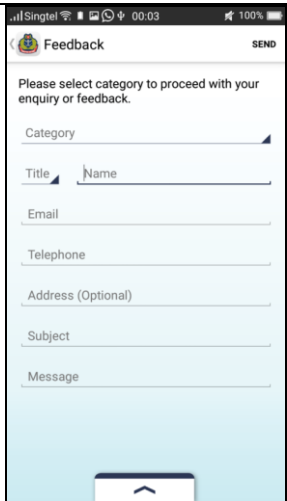
Step 8

 <p>Receipt UTILISE</p> <p>Date Of Arrival : 06/12/2015 Place Of Arrival : Woodlands Checkpoint Receipt No : 000308 Transaction No : SGC-1449200127635</p> <table border="1"> <thead> <tr> <th>Item Description</th> <th>Value Declared (S\$)</th> <th>Amount Payable (S\$)</th> </tr> </thead> <tbody> <tr> <td>Tobacco:Ang Hoon-22.0 Grams (g)</td> <td>255.00</td> <td>24.88</td> </tr> <tr> <td>Customs Duty (S\$)</td> <td>-</td> <td>-</td> </tr> <tr> <td>Excise Duty (S\$)</td> <td>6.57</td> <td>6.57</td> </tr> <tr> <td>GST (S\$)</td> <td>18.31</td> <td>18.31</td> </tr> <tr> <td colspan="3">Total Customs Duty (S\$) -</td> </tr> <tr> <td colspan="3">Total Excise Duty (S\$) 6.57</td> </tr> <tr> <td colspan="3">Total GST (S\$) 18.31</td> </tr> <tr> <td colspan="3">Total (S\$) 24.88</td> </tr> <tr> <td colspan="3">Rounding Adjustments (S\$) -0.03</td> </tr> <tr> <td colspan="3">Total Amount Payable (S\$) 24.85</td> </tr> </tbody> </table>	Item Description	Value Declared (S\$)	Amount Payable (S\$)	Tobacco:Ang Hoon-22.0 Grams (g)	255.00	24.88	Customs Duty (S\$)	-	-	Excise Duty (S\$)	6.57	6.57	GST (S\$)	18.31	18.31	Total Customs Duty (S\$) -			Total Excise Duty (S\$) 6.57			Total GST (S\$) 18.31			Total (S\$) 24.88			Rounding Adjustments (S\$) -0.03			Total Amount Payable (S\$) 24.85			<p>E-receipts can be viewed under the My Receipt module after a successful transaction.</p>  <p>Saving screenshot...</p> <ul style="list-style-type: none"> Goods to Declare Goods to Declare My Drafts 1 My Receipts 2
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Tip-off Module

 <p>Tip-Off SUBMIT</p> <p>Category</p> <p>① Location of Activity</p> <p>① Date of Activity</p> <p>From To</p> <p>① Description of Subject(s)</p> <p>① Observations (500 characters)</p> <p>Contact Name</p> <p>Contact Number (e.g. +6581234567)</p>	<p>Under the Tip-off module, the public will be able to report suspected illegal cigarette-peddling activities to Singapore Customs. Tip-offs can be made anonymously.</p>
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Feedback Module

 <p>Feedback SEND</p> <p>Please select category to proceed with your enquiry or feedback.</p> <p>Category</p> <p>Title Name</p> <p>Email</p> <p>Telephone</p> <p>Address (Optional)</p> <p>Subject</p> <p>Message</p>	<p>Under the Feedback module, the public will be able to provide feedback or send queries to Singapore Customs.</p>
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