



Notice No: 02/2018
14 February 2018

To Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

In addition to the usual housekeeping time for TradeNet on Sundays from 0400 hours to 0800 hours, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet from **0400 hours to 1200 hours on 25 February 2018** and **0400 hours to 1600 hours on 11 March 2018**.

2 As a result of the above maintenance work, applications submitted via TradeNet will not be processed during the above mentioned period. Processing of these applications will resume in TradeNet after **1200 hours on 25 February 2018** and **1600 hours on 11 March 2018**.

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)