



Notice No: 10/2018
31 May 2018

To Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

In addition to the usual housekeeping time for TradeNet on Sundays from 0400 hours to 0800 hours, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet for the following dates and time:

Date	Time	Duration
10 June 2018	0400 hours to 1200 hours	8 hours
23 June 2018	1400 hours to 2359 hours	15.5 hours
24 June 2018	0000 hours to 0530 hours	
1 July 2018	0400 hours to 1200 hours	8 hours

2 For the extended downtime on 10 June 2018, all applications submitted through TradeNet will not be processed, and processing of these applications will resume after the indicated timing above. For the extended downtime on 23 June 2018 and 24 June 2018, you may wish to refer to Notice 11/2018 for more information on the TradeNet downtime for AHTN implementation.

3 For the extended downtime on 1 July 2018, only applications related to amendment, cancellation, refund and stock submitted through TradeNet will not be processed, and processing of such applications will resume after the indicated timing above.

4 Please bring the contents of this notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_documentation@customs.gov.sg.

Notice No. 10/2018: TRADENET EXTENDED DOWNTIME (dated 31/05/2018)

Paragraph	Current Details	Updated Details	Date of Update																												
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