



Notice No: 15/2018
24 Aug 2018

To Traders, Declaring Agents and Shipping Agents

**CORPPASS WILL BE THE ONLY MODE OF LOGIN FOR COMPANIES TO
TRANSACTION WITH SINGAPORE CUSTOMS FROM 1 SEP 2018**

Further to our Notice No. 07/2016 issued on 2 Sep 2016, Notice No. 03/2017 issued on 13 Feb 2017 and Notice No. 01/2018 issued on 1 Feb 2018, we would like to inform you that with effect from **1 Sep 2018**, the Singapore Corporate Access ("CorpPass") will be the only mode of login for Singapore Customs e-Services.

2 Existing users of Singapore Customs e-Services are advised to register for CorpPass before 1 Sep 2018.

3 The company's CorpPass Admin would need to log in to the CorpPass website at www.corppass.gov.sg to assign the following Singapore Customs e-services (where applicable) to their companies' CorpPass users who are required to transact with Singapore Customs on behalf of the companies.

Assignment of Singapore Customs e-Services in CorpPass

Government Agency	e-Service Name
Singapore Customs (CUSTOMS)	Customs Account / Declaring Agent Account / Authorisation of Declaring Agent
	Government TradeNet Application and Services
	Inventory Control System and Petroleum Refund
	Web Manifest Reconciliation Statement (WMRS)

CorpPass 2FA for Foreigners

4 For existing users of Singapore Customs e-services who are not SingPass holders, you would need to approach your company's CorpPass Admin to create your CorpPass user account. You will then need to activate your CorpPass Account and set up your two-factor authentication (2FA) using a mobile application before 1 Sep 2018.

Contact Us

5 For more information on CorpPass and to register for CorpPass, please visit the CorpPass website at www.corppass.gov.sg. You may also contact CorpPass helpdesk at (65) 6643 0577, 8am to 8pm on Mondays to Fridays, or 8am to 2pm on Saturdays or email your queries to support@corppass.gov.sg.

6 For more information on the use of CorpPass for Customs e-Services, please refer to Notice No. 07/2016, Notice No. 03/2017 and Notice No. 01/2018 at www.customs.gov.sg > NEWS & MEDIA > Notices.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_documentation@customs.gov.sg.