



Notice No: 02/2019
15 Mar 2019

Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

We wish to inform you that Singapore Customs will be performing system enhancement work which will affect TradeNet for the following dates and time. Kindly note that there will be no downtime for the usual housekeeping for TradeNet on Sunday from 4am to 8am on 31 Mar 2019.

Date	Time	Duration
31 Mar 2019	7pm to 11.59pm	5.5 hours
1 Apr 2019	12am to 12.30am	

2 As a result of the above enhancement work, during the above mentioned period, you are advised not to submit any applications to TradeNet. Please resubmit your applications through TradeNet when TradeNet resumes operation after 12.30am on 1 Apr 2019.

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_documentation@customs.gov.sg.