



Notice No: 17/2019
03 Oct 2019

Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

In addition to the usual housekeeping time for TradeNet on Sundays from 4am to 8am and the extended downtime on 06 Oct 2019 (as indicated in Notice No. 16/2019), we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet for the following date and time.

Date	Time	Duration
20 Oct 2019	4am to 12pm	8 hours

2 During this period, all applications can still be submitted through TradeNet. Only applications involving amendment, cancellation, refund and stock related permit applications will not be processed, and processing of such applications will resume after the indicated timing above.

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_documentation@customs.gov.sg.