



Notice No: 13/2021
24 Sep 2021

Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

In addition to the usual housekeeping time for TradeNet on Sundays from 4am to 8am, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet for the following date(s) and time.

Date	Time	Duration
10 Oct 2021	4am to 4pm	12 hours

2 You are advised not to submit any applications through TradeNet during the above mentioned period. Please submit your applications through TradeNet after the indicated timing above.

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_documentation@customs.gov.sg.



Notice No. 13/2021: TRADENET EXTENDED DOWNTIME (dated 24/09/2021)			
Paragraph	Current Details	Updated Details	Date of Update
1	4am to 12pm 8 hours	4am to 4pm 12 hours	29 Sep 2021