

IN SYNC

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BONDED WAREHOUSE FOR PETROLEUM LICENCE SAVES MILLIONS FOR JURONG ROCK CAVERNS

The licence allows for Goods and Services Tax (GST) to be suspended for the imported petroleum items stored in the rock caverns.

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inSIGHT

International Partnerships for Enhanced Supply Chain Security

Singapore Customs recently inked a Mutual Recognition Agreement (MRA) with the United States Customs and Border Protection. The MRA means that certified Singapore companies can enjoy faster customs clearance when exporting goods to the US.

The heads of the two customs administrations also signed a US-Singapore Customs Mutual Assistance Agreement (CMAA), which allows the US and Singapore to exchange information and render assistance to each other in the prevention and investigation of customs offences.

The MRA and CMAA mark another milestone in Singapore Customs' efforts in international partnerships to enhance supply chain security and facilitate trade. Find out more about these agreements and how MRAs can benefit certified companies on pages 01 to 03.

On the homefront, Singapore Customs has granted Jurong Rock Caverns with a Bonded Warehouse for Petroleum licence under the Zero-GST Warehouse Scheme. The licence allows for Goods and Services Tax (GST) to be suspended for the imported petroleum items stored in the rock caverns, which will help the facility save millions of dollars. Read more about the caverns on page 04.

This year's traders' and travellers' satisfaction surveys have returned with positive feedback for Singapore Customs. Traders and travellers remain satisfied with the service experience and other areas of interaction they have with the agency. Turn to pages 06 to 08 to find out more about the surveys.

Neo Wen Tong Editor



On the cover: Singapore Customs has granted Jurong Rock Caverns a Bonded Warehouse for Petroleum licence under the Zero-GST Warehouse Scheme, which will save the facility millions of dollars in Goods and Services Tax. (Photo: JTC Corporation)

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Please let us know what you think of inSYNC. We welcome your ideas on what you would like to see and how we can do better. Write in to the Editor at customs_media@customs.gov.sg

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Faster Customs Clearance for Certified Singapore Companies Exporting Goods to the US

Singapore companies that have been certified by Singapore Customs can now enjoy faster customs clearance for the goods they export to the United States of America.

Singapore Customs and the United States Customs and Border Protection (US CBP) have agreed that such companies will have their exports recognised by the US CBP to be of lower risk, allowing them to enjoy faster customs clearance of their goods when they export to the US. These companies can therefore better plan their cargo movements, particularly for time-sensitive exports, and enjoy savings in costs which would otherwise be incurred due to port delays.

Similarly, companies in the US which have been certified by the US CBP will have their exports cleared expeditiously when the goods arrive in Singapore.

This mutual recognition arrangement (MRA) to enhance supply chain security and facilitate trade between Singapore and the US was signed in Singapore on 1 December 2014 by Singapore's Director-General of Customs Ho Chee Pong and US CBP Commissioner Richard Gil Kerilowski.

The US-Singapore MRA recognises the compatibility of the supply chain security measures implemented by companies certified under Singapore Customs' Secure Trade Partnership (STP) programme and validated members of the US CBP's Customs-Trade Partnership Against Terrorism (C-TPAT) programme.

The heads of the two customs administrations also signed a US-Singapore Customs Mutual Assistance Agreement (CMAA). The agreement allows the US and Singapore to exchange information and render assistance (such as sharing of experiences on enforcement best practices) to each other in the prevention and investigation of customs offences.

"The MRA and CMAA that have been signed today point to the close cooperative relationship shared by the customs administrations of the US and Singapore," said Mr Ho.

"The MRA will promote the facilitation of low risk cargo and strengthen supply chain security. It will be welcomed by the trading community, and bring benefits to our bilateral trade. The CMAA will further strengthen ongoing cooperation between our customs administrations to combat cross-border customs fraud and smuggling. Such cooperation will contribute to the integrity of the trading system, and enhances Singapore's reputation as a trusted trade hub," added Mr Ho.

"The signing of the MRA and CMAA between the US and Singapore demonstrates the partnership and commitment of each country to combatting customs fraud and to a secure global supply chain," said Mr Kerlikowske.

The US was Singapore's fourth largest trading partner in 2013, with total trade amounting to more than S\$77 billion. The top products traded between the US and Singapore included petroleum oil products, aviation components, electronic integrated circuits and parts for printing machinery.

COMPANIES WELCOME SIGNING

Companies in Singapore with significant trade with the US welcomed the signing of the MRA.

"AMD is extremely pleased to hear that the US-Singapore MRA has concluded successfully," said Ms Suhana Mohd Ali-Ten, Senior Manager, Supply Chain at Advanced Micro Devices (S) Pte Ltd.

"As a US-based company, this milestone is important as it enhances capability of our Singapore plant in export activities. AMD will greatly benefit as time-sensitive shipments will be able to proceed at ease through expedited release at the point of importation. We look forward to secure trade flows between the countries with the enhanced supply chain security. These capabilities will in turn benefit AMD's customers," she added.

Ms Jane Chee, Manager, Asia Trade Compliance at Future Electronics Inc (Distribution) Pte Ltd, said: "As a Canadian-based company with increasing business activities, we are pleased that the US-Singapore MRA has been concluded."

"Not only will it improve predictability of lead time and on-time delivery of goods, it also minimises supply chain disruption. The MRA provides a single, uniform set of security standards between Future Electronics Singapore and Future Electronics US," added Ms Chee.



Commissioner of the United States Customs and Border Protection Richard Gil Kerlikowske (left), and Director-General of Singapore Customs Ho Chee Pong signed the Mutual Recognition Arrangement (MRA) and the Customs Mutual Assistance Agreement (CMAA) between the US and Singapore on 1 December 2014 in Singapore.

About Mutual Recognition Arrangements (MRAs)

As part of Singapore's efforts to enhance global supply chain security and facilitate the movement of legitimate goods, Singapore Customs seeks to sign MRAs with our trading partners.

Through MRAs, Singapore Customs and the partner customs administrations will mutually recognise the security requirements and validation process of each other's supply chain security programmes, more commonly known as Authorised Economic Operator (AEO) programmes.



HOW CAN MRAs BENEFIT COMPANIES?

Under an MRA, Singapore Customs will recognise AEO-certified companies under the mutual recognition partner's supply chain security programme as being lower risk.

The partner customs administration will, likewise, recognise Singapore's certified companies under the Secure Trade Partnership (STP) programme as being lower risk.

Goods exported to or imported from these certified companies can hence enjoy a higher level of facilitation and faster clearance both domestically and overseas.

Companies will be able to better predict the movement of their goods, which is particularly important for time-sensitive exports. In the event of a major trade disruption, some MRAs would also allow certified companies' cargo to be facilitated and cleared ahead of others when trade resumes.

Companies will save costs that may otherwise be incurred due to delays at the ports.



WHY ARE MRAs IMPORTANT FOR GLOBAL TRADE?

The concept of mutual recognition of supply chain security measures is introduced in the World Customs Organisation (WCO) Framework of Standards to Facilitate and Secure Global Trade (SAFE Framework).

The SAFE Framework sets out guidelines for customs administrations to develop AEO programmes, and encourages the formation of MRAs to recognise the controls implemented under each programme.

With MRAs in place, the duplication of security controls and validations can be avoided, thereby facilitating cross-border movements of goods, both during times of peace as well as in situations of heightened security.

Since 2005, Singapore Customs has been engaging customs administrations in discussions to achieve mutual recognition as advocated under the SAFE Framework.

The concept of AEOs linked together through MRAs for securing the global supply chain has become the international norm, and also forms the basic framework for most of the ongoing bilateral arrangements on supply chain security among customs administrations.

To date, Singapore Customs has signed seven MRAs on AEO programmes.

To find out more about MRAs, visit the Singapore Customs website.

Bonded Warehouse for Petroleum Licence Saves Millions for Jurong Rock Caverns

The licence allows for Goods and Services Tax (GST) to be suspended for the imported petroleum items stored in the rock caverns.

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USES OF HYDROCARBONS

Hydrocarbons are currently the main source of the world's electric and heat energy and are among one of the Earth's most important natural resources.

Other than being used for energy, many hydrocarbons also serve as raw materials that serve as feedstock for the production of a wide range of organic chemicals, which in turn are used for products like solvents, plastics and pharmaceuticals.

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To find out more about the Zero-GST Warehouse Scheme and related licences, visit the Singapore Customs website.

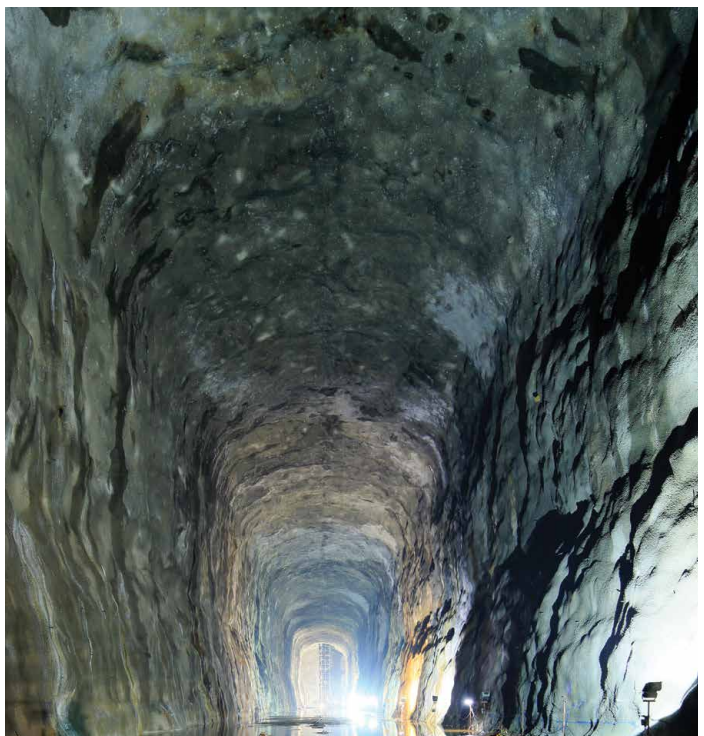
The Zero-GST Warehouse Scheme allows companies to suspend GST on their imported non-dutiable goods. There are several licence types under this scheme, and one of them is the Bonded Warehouse for Petroleum (BWP) licence.

With the establishment of Jurong Rock Caverns, the first underground storage facility for petroleum products in Southeast Asia, Singapore Customs has granted the BWP licence to the facility, which will allow GST to be suspended for the imported petroleum products stored in the rock caverns.

Jurong Rock Caverns is a subterranean development that goes down to 130 metres beneath the Banyan Basin on Jurong Island. With the ability to store liquid hydrocarbons such as crude oil, condensate, naphtha and gas oil, the facility frees up 60 hectares of usable land – the equivalent of about 84 football fields.

Given the rock caverns' massive storage capacity, the BWP licence would free up millions of dollars in cash for the facility, as there is no need to pay GST upfront when the petroleum products are imported.

Besides suspending tax for Jurong Rock Caverns, Singapore Customs also simplified requirements to facilitate the movement of products between the facility and other warehouses that hold the BWP licence – an important move that supports a dynamic oil trading hub in Singapore.



Singapore Customs has granted the Bonded Warehouse for Petroleum licence to Jurong Rock Caverns, Southeast Asia's first underground storage facility for petroleum products. Photo: JTC Corporation

Staying Ahead with Intellectual Property Rights Product Training

To remain updated and improve knowledge on products, Singapore Customs regularly liaises with rights holders to organise Intellectual Property Rights (IPR) product training sessions for officers.

In one of such collaborations with the rights holders, Singapore Customs organised an IPR product training session in October 2014 for some 40 officers from Customs and the Intellectual Property Rights Branch (IPRB) of the Singapore Police Force (SPF).

The training was conducted by representatives from BMW, Toyota, Nissan, and Daimler AG, who shared on ways to distinguish between counterfeit and genuine products, particularly vehicle-related fast-moving consumer goods such as oil filters, air filters and spark plugs.

Singapore Customs held similar training sessions previously with rights holders like Nike, Converse, Louis Vuitton, Burberry, Chanel and Johnnie Walker. Enforcement officers from SPF's IPRB and the Immigration & Checkpoints Authority were also invited to participate in these training sessions.

Conducting IPR training sessions is part of an ongoing collaboration between Singapore Customs and the rights holders. It serves to share information on various counterfeit products, as well as educate officers on how to differentiate between genuine and counterfeit products.

The sessions are a good platform for closer collaboration with rights holders, and demonstrate Singapore Customs' commitment towards IPR border enforcement.



Some 40 officers from Singapore Customs and the Intellectual Property Rights Branch (IPRB) from the Singapore Police Force attended the IPR product training session in October 2014.

Travellers' Satisfaction Remains High for Customs Checkpoint Services

Results from the Singapore Customs Travellers' Satisfaction Survey 2014 show that the overall satisfaction level remains high at 97 per cent.

More than 9 out of 10 travellers surveyed indicated that they were either satisfied or very satisfied with Singapore Customs' checkpoint services.

Travellers were asked to rate the Goods and Services Tax (GST) refund and duty payment processes, including the accessibility and clarity of information, ease of locating the refund or tax counters and kiosks, service received at the counter and user-friendliness of the kiosks. Service attributes of Singapore Customs officers – professionalism, courtesy, attentiveness, clarity of information provided, proactiveness, fairness, reliability, knowledge and speed – were also assessed.

Overall, travellers were satisfied with the performance of Singapore Customs, giving the agency an average satisfaction score of 5.21 out of 6.

Those who travelled by air were the most satisfied, registering an average satisfaction score of 5.23 out of 6. Sea and land travellers recorded an average satisfaction score of 5.08.

Almost 4,000 travellers, who had passed through Singapore's air, land and sea checkpoints between July 2014 and October 2014, were polled.

The Travellers' Satisfaction Survey evaluates customs processes at Singapore's checkpoints and identifies gaps between travellers' expectations and the actual levels of service. It enables the agency to determine the specific service needs and expectations of travellers and seek suggestions for improvements. Conducted annually, the survey is one of several tools Singapore Customs employs in its continual efforts to excel in customer service.



More than 9 out of 10 travellers surveyed indicated that they were either satisfied or very satisfied with Singapore Customs' checkpoint services.

Traders Happy with Singapore Customs' Services

The Traders' Satisfaction Survey and the Pro-Enterprise Ranking (PER) Survey return with positive feedback from respondents.

TRADERS' SATISFACTION SURVEY

As part of Singapore Customs' continuous efforts to provide quality service to customers, we regularly conduct the Traders' Satisfaction Survey to better understand customers' experiences, needs and expectations when interacting with Customs.

This year's survey was held online from 14 July to 13 August. Different industry groups from the trading community were surveyed to ensure that we hear from as many customers as possible.



Director-General of Customs Ho Chee Pong (left) received the award from Senior Minister of State for Finance and Transport Josephine Teo at the PEP-SBF Awards ceremony on 7 November 2014.

Survey respondents were asked to provide their satisfaction rating on the following broad areas: Engagement Channels and Activities, Procedures and Requirements, Interaction Points with Customs, Schemes and Certifications and Overall Service Experience.

Singapore Customs received a satisfaction mean score of 5.01 (out of 6) – an improvement from 2012's satisfaction mean score of 4.85.

Compliments were received, in particular, on the professionalism and the approachability of our staff. A trader said: "Most officers that we work with have been very professional and friendly, very courteous, and always do their best to assist in the best possible way in line with Customs' requirements."



Singapore Customs would like to thank all survey respondents for their valuable feedback, and ensure all respondents that we are taking these suggestions into consideration. We will continue to seek and address feedback as part of our drive for continual service improvement.



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PRO-ENTERPRISE RANKING SURVEY

Singapore Customs emerged the second most business-friendly government agency in the recent PER Survey, and was recognised at the Pro-Enterprise Panel-Singapore Business Federation (PEP-SBF) Awards.

The PER Survey is conducted by the Pro-Enterprise Panel to assess the effectiveness of current government initiatives in building a pro-enterprise regulatory environment. It measures the perception of businesses and customers that have interacted with 26 government agencies and helps these agencies identify areas where the quality of regulations and processes may be improved. More than 4,000 telephone interviews were conducted over a two-month period.

The survey assesses each agency on five components: Customer Responsiveness, Transparency, Pro-Enterprise Orientation, Review of Rules and Regulations, and Compliance Cost.

Singapore Customs improved across all five components, with the most progress made in Customer Responsiveness. A survey interviewee said: "Singapore Customs has been very efficient in dealing with enquiries and solving issues. The officers have been very helpful and paid close attention when customers required help on critical issues."

Our aggregate score improved from 84.57 in 2012 to 92.23 this year.

Pro-Enterprise Component	Scores	
	2012	2014
Customer Responsiveness	84.26	93.53 ▲
Transparency	87.52	94.15 ▲
Pro-Enterprise Orientation	82.60	88.54 ▲
Review of Rules & Regulations	84.29	92.76 ▲
Compliance Cost	84.16	92.16 ▲

Director-General of Customs Ho Chee Pong said: "We are honoured and humbled to be named as one of the pro-enterprise government agencies in the latest PEP-SBF Awards."

"As a trade regulatory agency, we strongly believe that constant communication is key to fostering mutual trust and understanding with our stakeholders. We will continue to explore more ways to facilitate and partner businesses to support their growth, and make trade easy, fair and secure."

Enhanced Tamper-Proof Bags Streamline Work Processes

Three-layer tamper-proof bag design offers simple yet innovative solution to handling high value items, seized cash, and belongings of persons-in-custody more efficiently.

Tamper-proof bags are used to store high value items, seized cash, as well as belongings of a person-in-custody from the point of arrest till he is handed over at the State Courts. This is to preserve integrity in the chain of evidence.

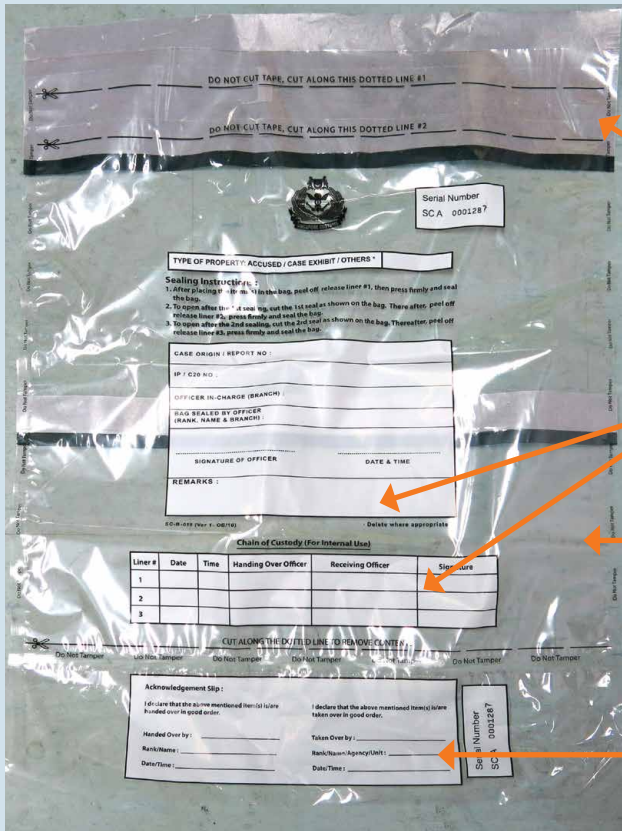
The old single-layer bags used by law enforcement agencies can only be used once and multiple bags are used for the entire process due to various handling parties and steps involved, including recounting and registration of items.

The current registration and accounting processes for the belongings of a person-in-custody can be tedious and time consuming, creating administrative hassle and impacting work efficiency.

In 2013, more than 3,700 single-layer tamper-proof bags were being used.

To improve work efficiency, streamline work processes and at the same time, ensure that a person-in-custody's belongings are in safe custody, officers from Singapore Customs' Operations Management Branch (OMB) and Special Investigation Branch (SIB) brainstormed and came up with the idea of a three-layer tamper-proof bag.

It is an innovative yet simple solution, combining three normal single-layer bags into one, which can be reused by three handling parties from the point of arrest, until the person-in-custody is handed over at the State Courts.



The design comes with the following features to ensure the integrity of the items kept in the three-layer tamper-proof bags.

Security feature to show the 'void' wording clearly in the event that the tamper-proof bag has been tampered with

Documentation of handing-over details between officers handling the tamper-proof bag

Mobile phone pouch

A detachable acknowledgement slip that can be retained by the handing-over officer, before handing the bag to another agency's officer who is taking over

As part of the implementation process, OMB and SIB officers consulted relevant stakeholders from the Singapore Police Force (SPF) and Singapore Prison Service to incorporate their requirements and worked closely with the vendor on the designs of the three-layer bag.

The three-layer tamper-proof bag won the Ministry of Finance Best Suggestion Award at MOF Productivity Day this year.



The team behind the three-layer tamper-proof bag received the Ministry of Finance Best Suggestion Award from Senior Minister of State for Finance and Transport Josephine Teo.



HOW DOES THE THREE-LAYER BAG WORK?

- At the point of arrest, the first seal of the bag will be used by the arresting officer after placing the items in it.
- At the Customs Operation Command, the handling officer will cut open the bag, account for the items and use the second seal to secure the bag before going to the SPF lock up.
- When the person-in-custody and tamper-proof bag are handed over to SPF lock up, there is no need for the tedious registration and accounting process of the items in the bag again, as the items are already secured and accounted for.



More Offenders Caught for Storing Contraband Cigarettes in HDB Flats

An increasing number of offenders have been caught for storing contraband cigarettes in their Housing & Development Board (HDB) flats and selling these duty-unpaid cigarettes to residents in the neighbourhood.

In the first nine months of this year, 37 such offenders were arrested.

Singapore Customs has since stepped up its enforcement efforts in the HDB heartlands to clamp down on such illegal activities.

In two operations on 23 September 2014, Singapore Customs enforcement officers kept a close watch on two HDB units at Corporation Drive and Ang Mo Kio Avenue 4.

A team of officers raided the unit at Corporation Drive, recovered 660 packets of duty-unpaid cigarettes and arrested the flat-owner Sujono Bin Kassan, 51. Investigations revealed that the Singaporean had been selling the duty-unpaid cigarettes to residents in his neighbourhood. The amount of duty and Goods and Services Tax (GST) evaded amounted to almost \$6,955. Sujono was sentenced by the State Courts on 23 October 2014 to three months' imprisonment and fines totalling \$3,000 or in default 15 days' imprisonment.

Earlier the same day, another team of Singapore Customs enforcement officers raided the unit in Ang Mo Kio Avenue 4. A total of 105 packets of duty-unpaid cigarettes were recovered from the unit. Singaporean Teo Siew Choo, 51, was arrested for her involvement in peddling the cigarettes. The amount of duty and GST evaded amounted to almost \$895. Teo was sentenced to six weeks' imprisonment by the State Courts on 24 September 2014.

"Singapore Customs will not let up on our enforcement efforts in HDB estates," said Mr Lim Guan Cheong, Head of Suppression and Community Engagement, Singapore Customs. "We urge members of the public to contact Singapore Customs if they come across illegal cigarette activities in their housing estate. By doing so, they can help to keep their neighbourhood free of such illegal activities."



Some of the duty-unpaid cigarettes found in the HDB unit in Ang Mo Kio Avenue 4.



Some of the 660 packets of duty-unpaid cigarettes recovered from the HDB unit at Corporation Drive.

Under the Customs Act and the GST Act, offenders caught buying, selling, conveying, delivering, storing, keeping, possessing or dealing with duty unpaid goods are liable to a fine of up to 40 times the amount of duty evaded, or imprisonment for up to six years, or both.

The minimum court fines for first-time and repeat offenders of tobacco-related offences are \$2,000 and \$4,000 respectively. Repeat offenders who are caught with more than two kilogrammes of tobacco products will also face mandatory imprisonment.

Members of the public with information on smuggling activities or evasion of customs duty or GST can contact the Singapore Customs hotline on 1800-2330000 or email customs_intelligence@customs.gov.sg

Lifting of Prohibition on Imports of Rough Diamonds from Côte d'Ivoire

The decision was made in accordance with the UN Security Council Resolution 2153 (2014) and the Kimberley Process.

The prohibition on imports of rough diamonds from or originating from Côte d'Ivoire has been lifted as specified in Customs Circular No. 13/2014. Customs Circular No. 03/2006 dated 23 Jan 2006 is hence no longer valid.

Similar to importation of other goods into Singapore, traders and declaring agents have to submit a customs declaration through TradeNet for the import of rough diamonds from or originating from Côte d'Ivoire.

In addition to the customs declaration, a licence and certificate are required under the Kimberley Process Certification Scheme as specified in Customs Circular No. 07/2004.

For further clarifications, contact the Customs Call Centre on 6355 2000 or email customs_documentation@customs.gov.sg

NEW STP COMPANIES ON BOARD

Five companies joined the Secure Trade Partnership (STP) scheme in the third quarter of 2014. STP is a voluntary certification programme that encourages companies to adopt robust security measures and contribute to improving the security of the global supply chain.

ARDENTEC SINGAPORE PTE LTD

Ardentec Singapore Pte Ltd's mission is to be a cost/performance supply chain management leader for product testing and verification in integrated circuit mass production.

"Being STP-certified raises the compliance and supply chain security standards of our company, increases our employees' security awareness, safeguards our customers' products from potential threats and changes us from 'Strategic Trade Management' to 'Supply Chain Management' at a macro level," said Mr David Hsiao, General Manager.

HANKYU HANSHIN EXPRESS (SINGAPORE) PTE LTD

Hankyu Hanshin Express (Singapore) Pte Ltd is a subsidiary office of Hankyu Hanshin Express Japan – the first IATA-approved agent in Japan. Hankyu Hanshin Express, with more than 100 offices in 23 countries, offers a comprehensive range of global services ranging from traditional air and ocean forwarding, to full spectrum logistics with professional specialist knowledge and experience across five continents.

"Being STP-certified establishes our service level, and commitment to be a reliable service partner to our customers, suppliers and authorities," said Mr Sam Choo, Senior Operations Manager.

LTH LOGISTICS (SINGAPORE) PTE LTD

LTH Logistics is an integrated logistics service provider specialising in warehousing, drumming and transporting of dangerous and non-dangerous chemicals and products.

"STP certification serves to enhance LTH's branding and service offerings to its customers. Singapore Customs' recognition is further validation and testament to LTH's continued emphasis on developing strong, reliable, secure and efficient protocols in its pursuit of service excellence," said Mr Don Tang, General Manager.

PREMIUM LOGISTICS PTE LTD

Premium Logistics Pte Ltd was founded in Singapore, with more than 30 years of supply chain logistics experience and background in handling varied, complex logistics services. The company offers customised solutions for storage, local distribution, international freight and regional distribution centre management in Singapore, Malaysia and China.

"The STP certification affirmed Premium Logistics as a trusted logistics partner and our commitment to provide safe and secure supply chain logistics services to all our customers. We benefit from being awarded two schemes – the Zero-GST Warehouse Scheme and STP scheme – under one assessment. An assigned, dedicated Account Manager takes care of our needs by assisting in our continued efforts to improve in competency and compliance," said Mr David Lim, Logistics Director.

TOSHIBA LOGISTICS (SINGAPORE) PTE LTD

Toshiba Logistics (Singapore) Pte Ltd, a subsidiary of Toshiba Corporation, was established in 2005 and provides third-party logistics services for in-house and external customers. The company believes its skilled and motivated staff will create value for customers and shareholders through consistently delivering innovative business solutions.

"We are proud to be part of Singapore Customs' certified STP programme. We are able to provide our customers with smooth and efficient customs clearance and at the same time, ensure that we play our part in securing the global supply chain through mutual recognition," said Mr Lawrence Lee, Director.

TRAINING CALENDAR

Please note that dates are subject to change. For full programme and registration details, please refer to www.customsacademy.gov.sg

PROGRAMME

DATES

SC100 BASICS OF EVERY DECLARANT

This three-day course provides trade declarants with an overview of customs procedures pertaining to the import and export of goods, the basic requirements for preparing TradeNet declarations, classification of goods, and the rules of origin.

The course comprises three modules:

- SC101 Customs Procedures (2 days)
- SC102 Classification and the Harmonised System (half-day)
- SC103 Rules of Origin / Free Trade Agreements (half-day)

Participants may register for individual modules.

9-11 February 2015

SC200 STRATEGIC GOODS CONTROL PROGRAMME

This one-day seminar provides an overview of Singapore's strategic goods control system and its regulations, registration procedures and permit requirements for strategic goods transactions, as well as the essentials of an internal (export control) compliance programme.

The seminar comprises two modules:

- SC201 Basics of Strategic Goods Control (half-day)
- SC202 Essentials of Internal (Export Control) Compliance Programme (half-day)

Participants may register for individual modules.

12 February 2015

SC400 CUSTOMS COMPETENCY TEST FOR DECLARANTS

This module is designed to test an individual's knowledge of the customs procedures and documentation requirements. Upon passing this test, the individual can then apply for registration with Singapore Customs as a declarant to submit TradeNet permit declarations.

This is an open-book test comprising 50 multiple-choice questions. The topics tested include: customs procedures, TradeNet declarations, valuation, classification, rules of origin and specialised procedures. The one-hour test can be taken during the AM or PM session.

Individuals who wish to sit for the test are advised to familiarise themselves with above-listed subject areas. They can do so through courses or eLearning at Singapore Customs Academy, the Customs Virtual Academy and by visiting the Customs website.

23 January 2015
30 January 2015
6 February 2015
27 February 2015

(AM and PM sessions available)

OUTREACH PROGRAMME FOR NEWLY-REGISTERED TRADERS

This quarterly programme is designed to equip new traders with a better understanding of customs documentation procedures, as well as the various customs schemes and services available. For enquiries, please email customs_documentation@customs.gov.sg

30 March 2015

OUTREACH PROGRAMME FOR NEWLY-REGISTERED MANUFACTURERS

This bimonthly programme is designed to equip newly-registered manufacturers with a better understanding of the rules of origin under Singapore's free trade agreements, the application procedures for certificates of origin, and the compliance requirements. For enquiries, please email customs_roo@customs.gov.sg

21 January 2015

TRADERS CLINIC

These one-to-one consultation sessions are an avenue for traders to seek general advice on customs procedures and services. If you are interested, write in to customs_documentation@customs.gov.sg for an appointment. Sessions are subject to availability.



SINGAPORE CUSTOMS

We Make Trade Easy, Fair & Secure

55 Newton Road #10-01 Revenue House Singapore 307987
www.customs.gov.sg