



Notice No: 11/2017
31 August 2017

To Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

In addition to the usual housekeeping time for TradeNet on Sundays from 0400 hours to 0800 hours, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet from **0400 hours to 1200 hours on 10 September 2017.**

2 During this period, there will not be any processing of amendment, cancellation, refund and stock related permit applications submitted through TradeNet[®]. Processing of such applications will resume after **1200 hours on 10 September 2017.**

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologize for any inconvenience caused.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)