



Notice No: 13/2017  
27 September 2017

To Traders and Declaring Agents

Dear Sir/Madam

### **TRADENET EXTENDED DOWNTIME**

In addition to the usual housekeeping time for TradeNet on Sundays from 0400 hours to 0800 hours, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet from **0400 hours** to **1200 hours** on **15 October 2017**.

2 As a result of the above maintenance work, applications submitted via TradeNet will not be processed during the above mentioned period. Processing of these applications will resume in TradeNet after **1200 hours on 15 October 2017**.

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologize for any inconvenience caused.

Yours faithfully

Ivy Chong  
Head Procedures & Systems  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated notice. No signature is required.)*