



Notice No: 06/2018  
24 April 2018

To Traders and Declaring Agents

Dear Sir/Madam

**TRADENET EXTENDED DOWNTIME**

In addition to the usual housekeeping time for TradeNet on Sundays from 0400 hours to 0800 hours, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet for the following dates and time:

<b>Date</b>	<b>Time</b>	<b>Duration</b>
6 May 2018	0400 hours to 1200 hours	8 hours
13 May 2018	0400 hours to 1200 hours	8 hours
20 May 2018	0400 hours to 1200 hours	8 hours
27 May 2018	0400 hours to 1200 hours	8 hours

2 For the extended downtime on 6 May 2018 and 13 May 2018, only applications related to amendment, cancellation, refund and stock submitted through TradeNet will not be processed, and processing of such applications will resume after the indicated timing above.

3 For the extended downtime on 20 May 2018 and 27 May 2018, all applications submitted through TradeNet will not be processed, and processing of these applications will resume after the indicated timing above.

4 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Ivy Chong  
Head Procedures & Systems  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated notice. No signature is required.)*

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at [customs\\_documentation@customs.gov.sg](mailto:customs_documentation@customs.gov.sg).

**Notice No. 06/2018: TRADENET EXTENDED DOWNTIME (dated 24/04/2018)**

Paragraph	Current Details	Updated Details	Date of Update
2	For the extended downtime on 6 May 2018, 13 May 2018 and 20 May 2018, only applications related to amendment, cancellation, refund and stock submitted through TradeNet will not be processed, and processing of such applications will resume after the indicated timing above.	For the extended downtime on 6 May 2018 and 13 May 2018, only applications related to amendment, cancellation, refund and stock submitted through TradeNet will not be processed, and processing of such applications will resume after the indicated timing above.	7 May 2018
3	For the extended downtime on 27 May 2018, all applications submitted through TradeNet will not be processed, and processing of these applications will resume after the indicated timing above.	For the extended downtime on 20 May 2018 and 27 May 2018, all applications submitted through TradeNet will not be processed, and processing of these applications will resume after the indicated timing above.	7 May 2018