



Notice No: 03/2018
01 March 2018

To Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

In addition to the usual housekeeping time for TradeNet on Sundays from 0400 hours to 0800 hours and the extended downtime on 11 March 2018 (as indicated in Notice No. 02/2018), we wish to inform you that Singapore Customs will also be performing system maintenance work which will affect TradeNet for the following dates and time:

Date	Time	Duration
04 March 2018	0400 hours to 1300 hours	9 hours
18 March 2018	0400 hours to 1200 hours	8 hours
25 March 2018	0400 hours to 1400 hours	10 hours
08 April 2018	0400 hours to 1600 hours	12 hours
15 April 2018	0400 hours to 1400 hours	10 hours

2 During this period, there will not be any processing of amendment, cancellation, refund and stock related permit applications submitted through TradeNet. Processing of such applications will resume after the indicated timing above.

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_documentation@customs.gov.sg.